

Dell EMC PowerMax Family Security Configuration Guide

PowerMaxOS

Revision 03

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Preface

As part of an effort to improve its product lines, Dell EMC periodically releases revisions of its software and hardware. Therefore, some functions described in this document might not be supported by all versions of the software or hardware currently in use. The product release notes provide the most up-to-date information on product features.

Contact your Dell EMC representative if a product does not function properly or does not function as described in this document.

Note: This document was accurate at publication time. New versions of this document might be released on Dell EMC Online Support (<https://support.emc.com>). Check to ensure that you are using the latest version of this document.

Purpose

This guide helps you to securely deploy and maintain PowerMax arrays, which include applications such as Solutions Enabler, Unisphere® for PowerMax®, SMI-S, and vApp Manager. This guide provides references to VNX® documentation to help you securely deploy Embedded NAS.

Audience

This document is intended for security administrators and operators that need to understand and maintain PowerMax security.

Related documentation

The following Dell EMC publications provide additional information related to managing security for your software and storage system configuration. For a comprehensive list of documentation, see the *Dell EMC PowerMax Family Product Guide*.

Dell EMC PowerMax Family Site Planning Guide

Provides planning information regarding the purchase and installation of a PowerMax 2000, 8000 with PowerMaxOS.

Dell EMC Best Practices Guide for AC Power Connections for PowerMax 2000, 8000 with PowerMaxOS

Describes the best practices to assure fault-tolerant power to a PowerMax 2000 or PowerMax 8000 array.

PowerMaxOS 5978.144.144 Release Notes for Dell EMC PowerMax and All Flash

Describes new features and any limitations.

Dell EMC PowerMax Family Product Guide

Provides information on PowerMax 2000 and 8000 arrays with PowerMaxOS 5978.

Dell EMC Unisphere for PowerMax Release Notes

Describes new features and any known limitations for Unisphere for PowerMax .

Dell EMC Unisphere for PowerMax Installation Guide

Provides installation instructions for Unisphere for PowerMax.

Dell EMC Unisphere for PowerMax Online Help

Describes the Unisphere for PowerMax concepts and functions.

Dell EMC Solutions Enabler, VSS Provider, and SMI-S Provider Release Notes

Describes new features and any known limitations.

Dell EMC Solutions Enabler Installation and Configuration Guide

Provides host-specific installation instructions.

Dell EMC Solutions Enabler CLI Reference Guide

Documents the SYMCLI commands, daemons, error codes and option file parameters provided with the Solutions Enabler man pages.

Dell EMC Solutions Enabler Array Controls and Management CLI User Guide

Describes how to configure array control, management, and migration operations using SYMCLI commands for arrays running HYPERMAX OS and PowerMaxOS.

Dell EMC Solutions Enabler Array Controls and Management CLI User Guide

Describes how to configure array control, management, and migration operations using SYMCLI commands for arrays running Enginuity.

Dell EMC Solutions Enabler SRDF Family CLI User Guide

Describes how to configure and manage SRDF environments using SYMCLI commands.

SRDF Interfamily Connectivity Information

Defines the versions of PowerMaxOS, HYPERMAX OS and Enginuity that can make up valid SRDF replication and SRDF/Metro configurations, and can participate in Non-Disruptive Migration (NDM).

Dell EMC Solutions Enabler TimeFinder SnapVX CLI User Guide

Describes how to configure and manage TimeFinder SnapVX environments using SYMCLI commands.

EMC Solutions Enabler SRM CLI User Guide

Provides Storage Resource Management (SRM) information related to various data objects and data handling facilities.

EMC Common Object Manager (ECOM) Toolkit Deployment and Configuration Guide

Describes how to securely deploy the EMC Common Object Manager (ECOM).

Dell EMC VASA Provider Release Notes

Describes new features and any known limitations for VASA Provider.

Dell EMC vApp Manager for Unisphere for VMAX Online Help

Describes the vApp Manager for Unisphere for VMAX concepts and functions.

Dell EMC vApp Manager for Solutions Enabler Online Help

Describes the vApp Manager for Solutions Enabler concepts and functions.

Dell EMC vApp Manager for eManagement Online Help

Describes the vApp Manager for embedded Management concepts and functions.

Dell EMC vApp Manager for VASA Provider Online Help

Describes the vApp Manager for VASA Provider concepts and functions.

Dell EMC PowerMax eNAS Release Notes

Describes the new features and identify any known functionality restrictions and performance issues that may exist in the current version.

Dell EMC PowerMax eNAS Quick Start Guide

Describes how to configure eNAS on a PowerMax storage system.

Dell EMC PowerMax eNAS File Auto Recovery with SRDF/S

How to install and use File Auto Recovery with SRDF/S.

Dell EMC PowerMax eNAS CLI Reference Guide

A reference for command line users and script programmers that provides the syntax, error codes, and parameters of all eNAS commands.

EMC Unisphere for VNX Online Help

Describes how to configure Embedded NAS.

EMC VNX Series Security Configuration Guide for VNX

Describes security settings and configuration for Embedded NAS.

EMC VNX Series Command Line Interface Reference for File

Describes CLI commands to manage access control, certificates, LDAP configuration, and other security-related activities for Embedded NAS.

Dell EMC Mainframe Enablers Installation and Customization Guide

Describes how to install and configure Mainframe Enablers software.

Dell EMC Mainframe Enablers Release Notes

Describes new features and any known limitations.

Special notice conventions used in this document

Dell EMC uses the following conventions for special notices:

 **DANGER** Indicates a hazardous situation which, if not avoided, will result in death or serious injury.

 **WARNING** Indicates a hazardous situation which, if not avoided, could result in death or serious injury.

 **CAUTION** Indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.

 **NOTICE** Addresses practices not related to personal injury.

 **Note:** Presents information that is important, but not hazard-related.

Typographical conventions

Dell EMC uses the following type style conventions in this document:

Table 1 Typographical conventions used in this content

Bold	Used for names of interface elements, such as names of windows, dialog boxes, buttons, fields, tab names, key names, and menu paths (what the user specifically selects or clicks)
<i>Italic</i>	Used for full titles of publications referenced in text
Monospace	Used for: <ul style="list-style-type: none"> • System code • System output, such as an error message or script

Table 1 Typographical conventions used in this content (continued)

	<ul style="list-style-type: none"> • Pathnames, filenames, prompts, and syntax • Commands and options
<i>Monospace italic</i>	Used for variables
Monospace bold	Used for user input
[]	Square brackets enclose optional values
	Vertical bar indicates alternate selections - the bar means “or”
{ }	Braces enclose content that the user must specify, such as x or y or z
...	Ellipses indicate nonessential information omitted from the example

Where to get help

Dell EMC support, product, and licensing information can be obtained as follows:

Product information

Dell EMC technical support, documentation, release notes, software updates, or information about Dell EMC products can be obtained at <https://support.emc.com> (registration required) or <https://www.dellemc.com/en-us/documentation/vmax-all-flash-family.htm>.

Technical support

To open a service request through the Dell EMC Online Support (<https://support.emc.com>) site, you must have a valid support agreement. Contact your Dell EMC sales representative for details about obtaining a valid support agreement or to answer any questions about your account.

Reporting security vulnerabilities

Dell EMC takes reports of potential vulnerabilities in our products very seriously. For the latest on how to report a security issue to Dell EMC, please see the Dell EMC Product Security Response Center at <http://www.emc.com/products/security/product-security-response-center.htm>.

Your comments

Your suggestions help us improve the accuracy, organization, and overall quality of the documentation. Send your comments and feedback to: VMAXContentFeedback@emc.com

Revision history

The following table lists the revision history of this document.

Table 2 Revision history

Revision	Description and/or change
02	Initial release of the PowerMax Security Configuration Guide
03	Second release of the PowerMax Security Configuration Guide, Version 9.1.0

CHAPTER 1

Overview

This chapter includes the following topics:

- [System Overview](#) 18
- [Points of access](#) 18
- [Security controls map](#) 19

System Overview

Dell EMC storage arrays running PowerMaxOS provide industry-leading, information-centric security to secure people, infrastructure, and data. You can authenticate, authorize, and audit activities across systems and devices.

Points of access

There are two points of access to an array running PowerMax:

- Direct access to the physical system
- Through array control management. You can manage an array through host management or from Embedded Management (eManagement) directly on the array.

The following points of access must be secured in a PowerMax system:

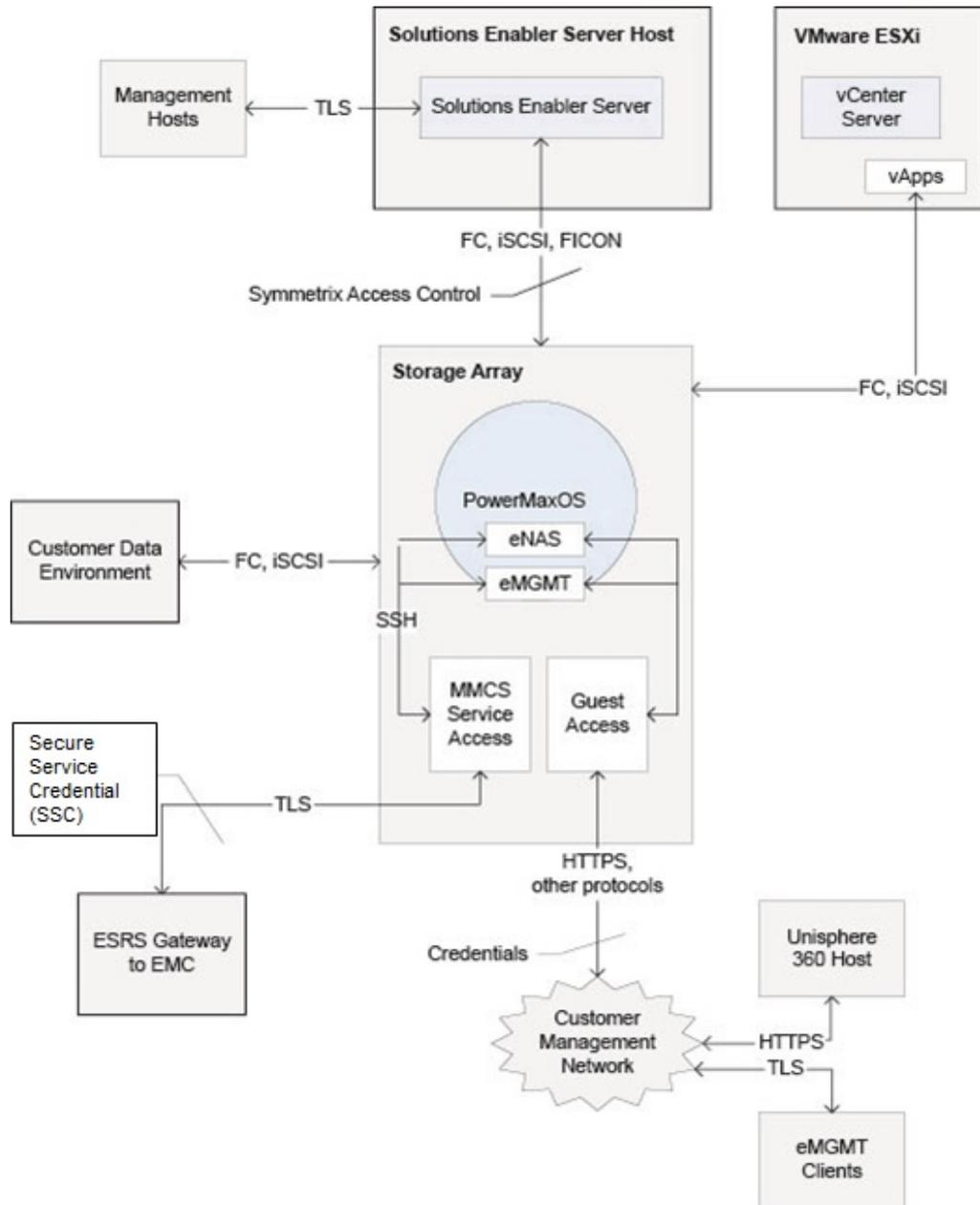
- **Physical:** Physical security includes limiting who has access to the data center and array hardware. It also includes monitoring port access under normal and service operations.
- **Host:** Traditional host-based management enables you to manage multiple arrays from a single management interface. The host can be a physical server or a virtual machine. Host management applications include:
 - **Solutions Enabler:** Solutions Enabler provides a comprehensive command-line interface, called SYMCLI, to manage your storage environment. SYMCLI commands are invoked from the host, either interactively through the command line, or by using scripts.
 - **Unisphere for PowerMax:** Unisphere provides a web-based application that enables you to quickly and easily provision, manage, and monitor arrays.
 - **SMI-S Provider:** SMI-S Provider supports the SNIA Storage Management Initiative (SMI), an ANSI standard for storage management. This initiative has developed a standard management interface that resulted in a comprehensive specification (SMI-Specification or SMI-S). SMI-S defines the open storage management interface, to enable the interoperability of storage management technologies from multiple vendors. These technologies are used to monitor and control storage resources in multivendor or SAN topologies.
Solutions Enabler provides the interface between the SMI and the arrays. The Solutions Enabler components that are required for SMI-S Provider operations are included as part of the SMI-S Provider installation.
 - **Mainframe Enablers:** Dell EMC Mainframe Enablers enable you to monitor and manage an array running PowerMaxOS.
- **Embedded:** Embedded applications are virtual machines that provide embedded functionality on the array. Embedded applications use virtual hardware resources, including:
 - Virtual hardware needed to run the software and embedded application (processor, memory, PCI devices, and virtual power management)
 - Virtual FA ports (on the director where the container is installed)
 - Access to necessary drives (boot, root, swap, persist, shared)

Two embedded applications are available: Embedded NAS (eNAS) and Embedded Management (eManagement). eNAS enables consolidated block and file storage without the expense and complexity of gateway hardware. eManagement embeds management software (Solutions Enabler, Unisphere for PowerMax and SMI-S) on the array, enabling you to manage the array without software installed on a host.

Embedded applications are installed at the factory. No additional security procedures are required.

Security controls map

System components for PowerMax storage arrays



CHAPTER 2

Physical Security

This chapter describes physical security controls that you should put in place to ensure a secure environment. Topics include:

- [Physical security controls](#).....22
- [Port security](#)..... 22

Physical security controls

You are responsible for providing a secure physical environment for an array running PowerMaxOS. A secure environment includes basic measures such as, providing sufficient doors and locks, permitting only authorized and monitored physical access to the system, providing a reliable power source, and following standard cabling best practices.

Port security

A storage array includes several physical ports. Ensure that only authorized personnel have access to the ports and that they are used for their intended purpose.

CHAPTER 3

Solutions Enabler

This chapter contains the following topics:

• Solutions Enabler overview	24
• Solutions Enabler checklist	24
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• Security controls map	27
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• Control operations for IBM z/OS	44
• File backup	44
• Lockbox	46
• Daemon security settings	48
• SRM daemon connections	50

Solutions Enabler overview

Solutions Enabler provides a comprehensive command-line interface (SYMCLI) to manage your storage environment.

Solutions Enabler is available as a host-based component, as part of embedded management, or as a virtual application. This chapter addresses the host-based component.

SYMCLI commands are invoked from the host, either interactively on the command line, or using scripts.

Solutions Enabler 9.0 or greater is required to discover storage arrays running PowerMaxOS.

Solutions Enabler checklist

The following checklist summarizes the security-related tasks that you should perform to improve the security of your deployment.

Table 3 Solutions Enabler security configuration checklist

Purpose of activity	Task
Host-based access control	
Restrict which hosts may access specific functionality.	Configure SYMAPI options. Use the <code>symacl</code> command to generate a unique ID for each management host.
Restrict actions hosts can run.	Configure SYMAPI options and use the <code>symacl</code> command to enable use of Alternate Access IDs. Define Access Control Groups, Pools, and Hosts to control what actions management hosts can run.
Restrict which hosts and users may perform management operations.	Use access control or user authorization to restrict hosts.
Client/server security settings	
Reduce local attachments between hosts and storage arrays.	Use Solutions Enabler in client/server mode to a <code>storsrvd</code> running on a remote host that is locally attached to the storage.
Protect access to Solutions Enabler resources through firewalls and NATs.	If a firewall or NAT router is used to protect network resources, you may need to: <ul style="list-style-type: none"> • Configure the network resources to enable access to specific ports. • Modify related settings in <code>daemon_options</code>.
Certificate files	
Require client verification by the server using client certificates.	Set <code>security_clt_secure_lvl=MUSTVERIFY</code> in the <code>daemon_options</code> file.

Table 3 Solutions Enabler security configuration checklist (continued)

Purpose of activity	Task
Strengthen your authentication by using custom certificates.	Replace SYMAPI-generated security certificates with more secure customer-supplied certificates.
On client hosts	
Control ports used by the client-side event daemon (<code>storevntd</code>).	Modify the port on which the client-side <code>storevntd</code> listens.
Specify the host (HostName) and port (NNNN) on which the server daemon is listening.	For SYMCLI users, modify the <code>netcnfg</code> file with the hostnames or IP addresses of your servers.
On server hosts	
Control the port used by the server daemon (<code>storsrvd</code>).	Modify the port on which <code>storsrvd</code> listens (resolve port conflicts).
Control startup of the server daemon (<code>storsrvd</code>).	Use the <code>stordaeomon install</code> command to configure <code>storsrvd</code> to be started automatically at system boot.
Limit the set of client hosts from which the server accepts connections.	Configure the following: <ul style="list-style-type: none"> • <code><SYMAPI_HOME>/config/nethost</code> file • The following entries in the <code><SYMAPI_HOME>/config/daemon_options</code> file: <ul style="list-style-type: none"> ▪ <code>max_sessions</code> ▪ <code>max_sessions_per_host</code> ▪ <code>max_sessions_per_user</code>
Restrict the functionality that the <code>storsrvd</code> daemon is allowed to perform on behalf of remote client hosts.	Edit the following entries in the <code><SYMAPI_HOME>/config/options</code> file: <ul style="list-style-type: none"> • <code>SYMAPI_ACC_ADMIN_VIA_SERVER</code> • <code>SYMAPI_ACC_DISPLAY_VIA_SERVER</code> • <code>SYMAPI_ALLOW_SCRIPTS_VIA_SERVER</code> • <code>SYMAPI_CTRL_VIA_SERVER</code>
Securing directories	
Protect the SYMAPI directory and its contents so that only appropriate administrators have write access.	Protect the <code><SYMAPI_HOME>/config</code> directory.
Protect the <code><SYMAPI_HOME>/db</code> directory to grant non-root users access.	Configure <code>daemon_users</code> to authorize non-root users to use daemons. Run SYMCLI commands as a non-root or non-administrator user.

Table 3 Solutions Enabler security configuration checklist (continued)

Purpose of activity	Task
	Limit write access privileges to the <code><SYMAPI_HOME>/db</code> directory to authorized users only.
Prevent unauthorized access to the Lockbox.	Change the Lockbox password immediately after installation to best protect its contents.
Limit which users have write privileges to the config directory.	Limit access to the <code><SYMAPI_HOME>/config</code> directory to authorized users only. All other users should have limited access (read-only or no access, if possible) to this directory.
Minimize injection attacks and other issues.	Use the <code>daemon_options</code> <code>secure_directory_path</code> to specify which output directories daemons may write to.
Securing daemons	
Reduce system exposure by using non-root execution of daemons.	Use the <code>stordaeomon setuser</code> command to establish a non-root user for daemons, and directory permissions.
Securing SRM operations	
Limit access to SRM functionality.	Limit permission to the SRM daemon. Edit the common daemon authorization file, <code>daemon_users</code> .
Limit security exposure by using a database account in SRM with minimal privileges.	Configure a minimally privileged account for SRM database access.
Protect directories and files.	Restrict access privileges for directories and files.
Start up and shut down the database server manager instance.	Configure database startup options.

SYMAPI home and bin directory locations

The Solutions Enabler `<SYMAPI_HOME>` and `<SYMCLI_BIN>` directories are found in the following locations by default:

<SYMAPI_HOME>

- Windows: `C:\Program Files\EMC\SYMAPI...`
- UNIX: `/var/symapi/...`
- z/OS: `/var/symapi/...`

Pathnames that are presented in this document use a UNIX-specific format, that is, forward slashes (/) instead of the backslashes (\) typically used on Windows platforms.

<SYMCLI_BIN>

- Windows: `C:\Program Files\EMC\SYMCLI\bin...`

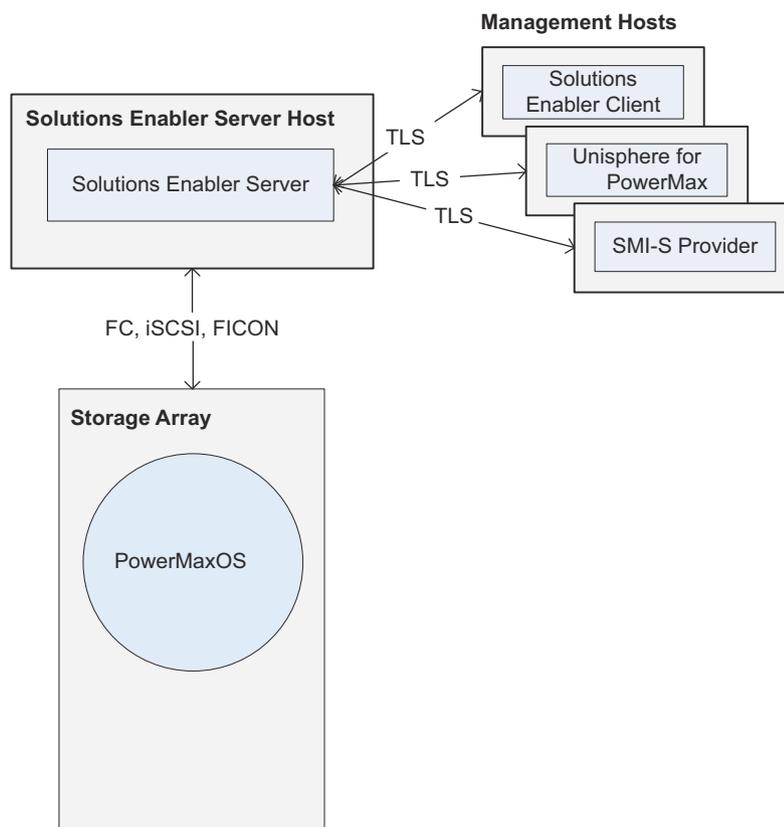
- UNIX: /usr/storapi/bin...

NOTICE By default, the location of `<SYMAPI_HOME>` is the same for both z/OS and UNIX. The *Dell EMC Solutions Enabler Installation and Configuration Guide* provides more information about:

- Changing the location for `<SYMAPI_HOME>` on z/OS systems during installation.
- OpenVMS file locations.

Security controls map

Figure 1 Solutions Enabler components



Access control

Solutions Enabler provides two mechanisms to control access to arrays: host-based access and user-based access.

- The `symacl` command provides host-based access control that can restrict host access to selected sets of devices across multiple arrays. Host-based access control limits the management operations a host can perform and provides highly granular control over management operations. Functionality that is provided by the `symacl` command is called Symmetrix Access Control.
- The `symauth` command provides user-based authorization that assigns a user or group to a role. Roles limit the management operations that users can perform on an array or individual storage groups.

i **NOTICE** When configuring Symmetrix Access Control, you should:

- Give access rights only to authorized hosts.
- Assign only the privileges users require to perform their tasks.
- Grant administration rights to a limited number of users, for example, assign administration rights to only known users and a select administrative group.

The *Dell EMC Solutions Enabler Array Controls and Management CLI User Guide* provides information about how to set up and perform host-based access control and user-based authorization with the `symacl` and `symauth` commands.

Host-based access control

Host authorization assigns rights to individual management hosts that limit the management operations that can be performed from there.

You can use the `symacl` command or Unisphere to assign rights to individual access IDs which are used to identify these management hosts.

Host access IDs

Symmetrix Access Control identifies individual management hosts using access IDs, which are stored in a Lockbox. The Lockbox is associated with a particular host, which prevents copying the Lockbox from one host to another. There are two different methods to generate the access IDs:

- **Alternate access ID:** The host access ID can be generated at random or from a user-defined passphrase, then stored in a secure location on the local disk. Alternate access IDs are supported for all platforms. See [Alternate access IDs](#) on page 28 for more information about alternate access IDs.

i **NOTICE** It is recommended that you use alternate access IDs on platforms where the hardware-based access ID is derived from a network interface MAC address.

- **Hardware-based access ID (default):** The host access ID is derived from hardware characteristics of that host:
 - On x86_64 (64-bit Intel/AMD), and IA-64 platforms, a network interface MAC address is used.
 - On other platforms, characteristics of the host, such as a processor identifier, are used.

i **NOTICE** When MAC addresses generate access IDs, the IDs may be unreliable or ineffective under some circumstances, including clustering environments, virtual environments, or following a hardware change. For added security on x86_64 (64-bit), IA-64, and BS2000 hardware platforms, Dell EMC recommends that you use alternate access IDs instead of hardware-based access IDs.

Alternate access IDs

Alternate access IDs are available for all platforms. When alternate access IDs are enabled, Solutions Enabler can:

- Randomly generate an access ID.
- Generate an access ID based on a user-chosen passphrase, where the passphrase is either:
 - Entered on the command line in an option
 - Entered in a file, whose name is specified in the command line

Enable alternate access IDs with the `SYMAPI_ALTERNATE_ACCESS_ID` option in the `<SYMAPI_HOME>/config/options` file.

Solutions Enabler securely stores the alternate access ID on the local disk in the Lockbox file. The `symacl` man page provides more information about the `symacl -unique` command.

- Note:** Solutions Enabler access control changes must be made from an administrative host with ADMIN rights to the array and rights to make `symacl` changes.
- If you have only one such administrative host, and you change its alternate access ID, after that change is made, the host can no longer make access control changes. This is because the new access ID is not yet in an access group.
- It is recommended that you enable a second administrative host before attempting to change a host alternate access ID.

Client/server access IDs

By default, client/server mode operations are run on the server host using the access ID of the server. Access control checks are performed against the rules that are established for the server host, regardless of which client host initiated the operations.

You can use the access ID of the client host instead of the server host to perform the check. When this is enabled, access control rules must be established for, and checked against, the client hosts from which the operations are issued.

To use the access ID of the client host, you must edit the `<SYMAPI_HOME>/config/options` file on the client and the server host. On the server, the `SYMAPI_USE_ACCESS_ID` option controls the source of the access ID used for the client/server sessions. On the client, the `SYMAPI_ALTERNATE_ACCESS_ID` option must be enabled to use alternate access IDs. Use the `SYMAPI_CLIENT_SIDE_ACCESS_ID` to control whether the client can send its own access ID to the server. By default the `SYMAPI_CLIENT_SIDE_ACCESS_ID` option is disabled (the client does not send its access ID to the server in client/server mode).

For more information about setting server or client host access ID, see the *Dell EMC Solutions Enabler Array Controls and Management CLI User Guide*.

User-based access control

User authorization assigns individual users to roles to limit the management operations that users can perform. User-based controls can be granted to the entire array or individual storage groups.

You can use the `symauth` command or Unisphere to assign users to roles.

When using the CLI, Solutions Enabler creates a user identity using the credentials that the user logged in to the local system with, as provided by the operating system. In Unisphere, the user's authenticated identity is passed to Solutions Enabler.

For information about the `symauth` command, see the *Dell EMC Solutions Enabler Array Controls and Management CLI User Guide*.

For information about managing Unisphere user accounts, see the *Dell EMC Unisphere for PowerMax Installation Guide*.

User identification

Internally, Solutions Enabler represents a user identity as a string assembled from the username and authentication source. The possible encoding structures are:

H:HostName\UserName	A user authenticated by the local operating system.
D:DomainName\UserName	A user authenticated by a specific domain on Windows.
L:ServerName\UserName	A user authenticated by an LDAP server. (Unisphere)
C:HostName\UserName	A user authenticated by the Unisphere authentication service on some host.

M:PowerMax ID \UserName	A user authenticated by a management guest host running on the specified PowerMax array.
----------------------------	--

Solutions Enabler uses these identities in several ways. A username is included in records that are written to the array secure audit log. This identifies the user that initiated the activity being logged. A user identity is the basis for optional user authorization rules that restrict management access to arrays.

Support for all user groups

The `symauth show -username` command shows the user identity and the identity of all the groups that the user belongs to.

Using this syntax, user authorization rules can be defined that map specific user or group identities to a management role. These management roles in turn map to a set of corresponding rights that they grant.

Within these authorization rules, user (or group) user or group names can be wildcards as follows:

Host and user	Description
H:HostName\UserName	That user who is logged in to that host.
H:HostName*	Any user who is logged in to that host.
UserName	Any user with that name, regardless of how they have authenticated to the system or Unisphere.

During rights checking, a user is granted the combined rights that are called for by any authorization rules that match either their user or one of their group identities.

The `symauth man` page provides more information about this topic.

Multiple authorization roles

In Solutions Enabler 8.x, you can use the `symauth` command to assign up to four authorization roles. Each role is separated with a '+' character. For example:

```
StorageAdmin+Auditor+Monitor
```

Output of the `symauth list` command shows authorization roles, ordered from most powerful to least powerful. For example:

```
StorageAdmin+Auditor+PerfMonitor
```

Storage Group Level Control

`Symauth` enables access rights to be granted to either the entire array or to individual storage groups. A wildcard storage group name can be used to grant access to multiple storage groups.

Solutions Enabler logfiles

Solutions Enabler maintains three types of logfiles: Secure audit log, SYMAPI logfiles, and Daemon logfiles.

Secure audit log

The secure audit log records configuration changes, security alarms, service operations, and security-relevant actions on the array.

SYMAPI logfiles

The SYMAPI logfile records SYMAPI errors and other significant conditions. One logfile is created per day using a date format. A new logfile is started everyday on the first write after 12:00 am.

Daemon logfiles

The daemon logfiles record daemon errors and other significant conditions. Each daemon has two logfiles (.log0 and .log1). Logging alternates between the two files, switching to the other file each time that the maximum size specified by the daemon LOGFILE_SIZE parameter is reached. Each daemon writes to the .log0 file until its size exceeds that specified in the LOGFILE_SIZE option, at which point it switches to the .log1 file. It switches back to .log0 under the same conditions.

For more detail on logfiles, see the *Dell EMC Solutions Enabler Array Controls and Management CLI User Guide*.

Port usage

This section describes the ports Solutions Enabler uses to communicate between server and client hosts.

If a firewall or network address translator is present, these ports must be open. Typically, it is a firewall between the Solutions Enabler client and the server hosts.

Server ports

In client/server mode, the Solutions Enabler server (storsrvd daemon) listens by default at TCP/IP port 2707 for client connections.

You can configure a port by adding an entry to `<SYMAPI_HOME>/config/daemon_options` file. If you change the default port at the server, you must modify the `<SYMAPI_HOME>/config/netcnfg` configuration file at client hosts to reflect the use of the nondefault port.

To change the server port, the server must be down. To use a different port, specify it in the `daemon_options` file, then restart the storsrvd daemon.

Event daemon ports

Using the asynchronous events in client/server mode: the event daemon at the client host listens at a TCP/IP port for events being forwarded from the event daemon at the server. By default, the client event daemon asks the operating system to pick an unused port for it to use.

You can configure a specific port to use by adding an entry to the `<SYMAPI_HOME>/config/daemon_options` file on the client host. The event daemon uses the following ports by default:

Table 4 Ports used by the event daemon

Port	Protocol	Description
Dynamically assigned 1024–65535	TCP	In client/server mode, the event daemon (storevntd) on a client host listens on this port for asynchronous events sent to it from a server host. By default, this is picked at random by the client host event daemon.
514	TCP	Port that the server listens on for events.
162	TCP	Port that the application listens on for traps.

Client/server security settings

In Solutions Enabler client/server mode, client host operations are automatically forwarded to the `storsrvd` daemon on a server host for execution.

By default, traffic that is transmitted between client and server hosts is encrypted using TLS/SSL. This section describes the mechanisms to operate these connections in a secure manner.

Network encryption

Platforms where Solutions Enabler supports secure sessions default to securing all connections using TLS/SSL.

Solutions Enabler 8.1 and higher uses OpenSSL with the OpenSSL FIPS Object Module 2.0 (NIST certificate #1747). OpenSSL support is as follows:

- v9.1—OpenSSL 1.0.2q
- v8.4—OpenSSL 1.0.2j
- v8.2—OpenSSL 1.0.1q
- v8.1—OpenSSL 1.0.1p

FIPS mode is supported on the following platforms:

- Linux x86 platforms
- Windows x86 64-bit platforms

The version of TLS varies depending on the version of Solutions Enabler:

- Solutions Enabler 8.0.2 server and a client on version 7.6.2 or later. The client and server use TLS 1.2 with Advanced Encryption Standard (AES) with 128-bit key, Galois Counter Mode (GCM), with Secure Hash Algorithm 1 (SHA-1).
In Solutions Enabler 8.0.2, SSL 2.0 and SSL 3.0 are disabled by both the client and server. Sessions are secured using TLS 1.0 or TLS 1.2.
- Solutions Enabler 8.4—TLS 1.0 and TLS 1.1 are disabled by both client and server. Sessions are secured using TLS 1.2 only.
Solutions Enabler 8.4 also disables all SHA-1 ciphers. Only AES-128 GCM encryption with SHA-256 ciphers is used.

 **Note:** FIPS 140-2 mode is enabled by default.

Securing remote connections using TLS/SSL

For platforms that support secure SYMAPI client and server communications, the default/initial configuration is to negotiate only SECURE sessions. You can modify the security level at which the client and server are operating.

Before modifying the security level, you should:

- Understand that the security level specifies the capability of the local side and the local side's expectation of the remote side.
- Know whether the host is SSL-capable or SSL-incapable.

The possible security levels are:

- Level 3 (SECURE)—(Default) Indicates that only secure sessions will be negotiated between the client and server. This is the highest level of security, and it should only be used when there is no chance of an SSL-incapable client attempting to connect with the server, or an SSL-capable client connecting to an SSL-incapable server.

- Level 2 (ANY)—Indicates that either secure or non-secure sessions will be negotiated between the client and server on SSL-capable platforms.
- Level 1 (NONSECURE)—Indicates that only non-secure sessions will be negotiated between the client and server. This level is intended as a last resort in situations where SSL cannot be used for some reason or is undesirable. In addition, this level can also be useful in matters of performance and availability.

The default security level is SECURE on platforms that support secure communications and NONSECURE on platforms that do not support secure communications. The following messages may be issued by the server if SSL-related problems occur:

- ANR0141E through ANR0145E
- ANR0147E
- ANR0148E
- ANR0150E through ANR0153E
- ANR0155E

The *Dell EMC Solutions Enabler Installation and Configuration Guide* provides details about SYMAPI server daemon messages.

Session negotiation behavior

The following table details the type of session negotiated if a client and server are at the same or different security levels (implied or configured).

Table 5 Session negotiation behavior

Client security level	Server security level	Negotiated session type
SECURE	SECURE	SECURE
	ANY	SECURE
	NONSECURE	Rejected
NONSECURE	NONSECURE	NONSECURE
	ANY	NONSECURE
	SECURE	Rejected
ANY	ANY	SECURE
	SECURE	SECURE
	NONSECURE	NONSECURE

Server host security

NOTICE It is strongly recommended to synchronize host times for the server and client hosts before generating and using OpenSSL certificates. Failure to synchronize host times could result in difficulty in establishing secure connections.

You can configure server host security levels in two ways:

- Use the SYMAPI_SECURITY_LEVEL option in the `<SYMAPI_HOME>/config/options` file. This option specifies whether the server accepts only secure sessions from clients. The default value for the SYMAPI_SECURITY_LEVEL option is SECURE. The server accepts only secure sessions from clients.

- Use the SECURITY_LEVEL parameter in the `<SYMAPI_HOME>/config/daemon_options` file. The default for the SECURITY_LEVEL parameter is SECURE.

If both the SYMAPI_SECURITY_LEVEL option in the `options` file and SECURITY_LEVEL parameter in the `daemon_options` file are set, and are set to different levels, then the setting on the SYMAPI_SECURITY_LEVEL option in the `options` file overrides the setting on the SECURITY_LEVEL parameter in the `daemon_options` file.

NOTICE It is strongly recommended that you use secure sessions. Non-secure sessions are not recommended, however, you can allow non-secure sessions from clients by modifying the SYMAPI_SECURITY_LEVEL or SECURITY_LEVEL options.

FIPS 140-2 encryption

To set whether to operate in FIPS 140-2 mode for client/server communication, use the SYMAPI_FIPS option in the `<SYMAPI_HOME>/config/options` file. When the SYMAPI_SECURITY_LEVEL option is set to SECURE, the SYMAPI_FIPS option enables or disables FIPS 140-2 compliant encryption of Solutions Enabler client/server sessions on Linux and Windows platforms. The default value for the SYMAPI_FIPS option is ENABLE.

For a full description of the SYMAPI_SECURITY_LEVEL and SYMAPI_FIPS options, see the *Dell EMC Solutions Enabler CLI Reference Guide*.

Backward compatibility to pre-8.0 configuration files

Solutions Enabler 8.0 provides backward compatibility to 7.5 and earlier versions using the following logic to select the security level:

- Look for SYMAPI_SECURITY_LEVEL in the `<SYMAPI_HOME>/config/options` file.
- If SYMAPI_SECURITY_LEVEL is specified in the `<SYMAPI_HOME>/config/options` file, use it.
- If the SYMAPI_SECURITY_LEVEL security level is not specified in the `<SYMAPI_HOME>/config/options` file, the server looks for `storsrvd:security_level` in the `<SYMAPI_HOME>/config/daemon_options` file.
 - If the `storsrvd:security_level` is not specified on the server, look for SYMAPI_SERVER_SECURITY_LEVEL.
 - If the SYMAPI_SERVER_SECURITY_LEVEL is not specified, use the default for the platform: SECURE everywhere except OVMS, BS2000, or IBM i, which use NONSECURE.
 - If the SYMAPI_SERVER_SECURITY_LEVEL is specified, use the specified value and post a message saying it was used instead of the `storsrvd:security_level`.
 - If the `storsrvd:security_level` is specified, use it.

Verifying client security certificates

By default, if a client has a subject certificate, a server requires the certificate and verifies it. This behavior is controlled by the SECURITY_CLT_SECURE_LVL parameter in the `<SYMAPI_HOME>/config/daemon_options` file.

The default value for the SECURITY_CLT_SECURE_LVL parameter is VERIFY.

For a full description of the SECURITY_CLT_SECURE_LVL parameter, see the *Dell EMC Solutions Enabler CLI Reference Guide*.

Client host security

By default, a Solutions Enabler client attempts to negotiate a secure session with the server when both the server and client are capable of secure sessions. It is not recommended that you disable

secure communications, however, if you need to allow non-secure sessions between a client and server that cannot negotiate a secure session, you can modify the SYMAPI_SECURITY_LEVEL option in the `<SYMAPI_HOME>/config/options` file to allow non-secure sessions.

netcnfg file

To configure session security for specific server hosts, modify the `<SYMAPI_HOME>/config/netcnfg` file for the server in question. This file maps service names to server hostnames (or IP addresses) and port numbers for Solutions Enabler SYMCLI commands. If you do not specify a security level, `SECURE` is used for secure-capable platforms, and `NONSECURE` is used for secure-incapable platforms, depending on the configuration of the server.

If both the SYMAPI_SECURITY_LEVEL option in the `options` file and the security level in the `netcnfg` file are set, and are set to different levels, then the security level in the `netcnfg` file takes precedence over the setting in the `options` file.

For more information on the security settings in the `options` and `netcnfg` files, see the *Dell EMC Solutions Enabler CLI Reference Guide*.

Secure session configuration summary

The following table lists the host operating systems that support SSL.

Table 6 Host operating systems that support SSL

Operating systems that support SSL
AIX (64-bit)
HP-UX (64-bit) HP-UX Itanium (64-bit)
Linux Itanium (64-bit) Linux AMD (64-bit)
Solaris (64-bit)
Windows AMD (64-bit)
z/OS

 **Note:** Solutions Enabler does not support SSL on iSeries, BS2000, or OpenVMS.

The following table provides a summary of the secure session settings. See the *Dell EMC Solutions Enabler CLI Reference Guide* for more information.

Table 7 Secure sessions summary

Option name, possible values, and location	Description
storsrvd:security_clt_secure_lvl =MUSTVERIFY VERIFY NOVERIFY <code><SYMAPI_HOME>/config/ daemon_options</code>	<p>On server hosts, controls how the server validates client certificates.</p> <p> Note: This option is not supported on z/OS hosts, where it defaults to <code>NOVERIFY</code>.</p> <p>MUSTVERIFY: The server requires clients to send a valid certificate.</p> <p>VERIFY (default): The server verifies a client's certificate, if one is sent.</p>

Table 7 Secure sessions summary (continued)

Option name, possible values, and location	Description
	NOVERIFY: The server does not verify client certificates.
storsrvd:security_level =SECURE NONSECURE ANY <SYMAPI_HOME>/config/ daemon_options	On server hosts, controls whether servers establish a secure session. SECURE (default): Secure sessions are always used. All other connection types are refused. NONSECURE: Non-secure sessions are used; secure sessions are not used. ANY: A secure session is established when supported by the client; otherwise a non-secure session is used.
SYMAPI_SECURITY_LEVEL = SECURE ANY NONSECURE <SYMAPI_HOME>/config/options	Specifies whether the Solutions Enabler server accepts only secure sessions from clients. Applies to both server and client. SECURE (default): Secure sessions are always used. All other connection types are refused. NONSECURE: Non-secure sessions are used; secure sessions are not used. ANY: A secure session is established when supported by the client; otherwise a non-secure session is used.

Certificate files

Solutions Enabler uses OpenSSL to generate certificates for secure client-server communication. The client and server verify each other's identity based on the information contained in the certificates.

During installation, you have the option to install the certificate component. If you choose to install the certificate component, a default set of certificates is generated. These certificates are signed by a self-signed root certificate.

 **Note:** We STRONGLY recommend that customers install their own certificates using their own internal certificate authority.

Solutions Enabler uses a root certificate and key to generate subject certificates that identify client and server hosts. The root certificate is installed on the host. The installation process automatically generates a subject certificate for the host on which the install is executed.

The generated certificates can be replaced with certificates that you generate or that are issued to you by a commercial certification authority.

Subject certificates are generated for both client and server hosts. The subject certificates represent the identity of the host, whether the host acts as a client or a server. A single set of certificates can be used in both the client and server.

The client and server can be configured separately to use other sets of certificates. By default, both the client and the server validate the certificate of the peer during secure session

negotiation. The client always validates the server's certificate; you cannot disable this validation when a secure session is negotiated.

The `cert` directory is located at:

- Windows: `<SYMAPI_HOME>\config\cert`
 - UNIX and z/OS: `<SYMAPI_HOME>/config/cert`
- Note:** By default, the location of the `cert` directory is the same for z/OS as UNIX. The location for z/OS systems can be changed during installation.

The following certificate files enable a client to verify a server's identity and a server to verify a client's identity:

Note: If customers are installing their own certificates, these certificate files are not required.

- `symapisrv_cert_v9.*.pem` is the default version 9.* subject certificate file, where v9.* is the Solutions Enabler version. It is created specifically for its particular host during installation. It is signed by the EMC Enterprise Storage Automation root certificate `symapisrv_trust_v9.*.pem`. This file must be in the `cert` directory on the SYMAPI client and server for client/server security to work.
- `symapisrv_trust_v9.*.pem` is the Dell EMC Enterprise Storage Automation Root certificate, where v9.* is the Solutions Enabler version. This file must be in the `cert` directory on every client and server.
- `symapisrv_key_v9.*.pem` is the key file associated with the subject certificate, where v9.* is the Solutions Enabler version. It is created specifically for its host during installation. It is generated during the certificate creation process. This file must be in the `cert` directory on the SYMAPI client and server for client/server security to work.
- `symapisrv_cert_v8.*.pem` is the default version 8.* subject certificate file, where v8.* is the Solutions Enabler version. It is created specifically for its host during installation. It is signed by the Dell EMC Enterprise Storage Automation root certificate `symapisrv_trust_v8.*.pem`. This file must be in the `cert` directory on the SYMAPI client and server for client/server security to work.
- `symapisrv_trust_v8.*.pem` is the Dell EMC Enterprise Storage Automation Root certificate, where v8.* is the Solutions Enabler version. This file must be in the `cert` directory on every client and server.
- `symapisrv_key_v8.*.pem` is the key file associated with the subject certificate, where v8.* is the Solutions Enabler version. It is created specifically for its host during installation. It is generated during the certificate creation process. This file must be in the `cert` directory on the SYMAPI client and server for client/server security to work.

Solutions Enabler 8.0.x through 8.3.x support backward compatibility with pre-version 8.0. For backward compatibility with pre-8.0 versions, the following certificate files are also created in the `cert` directory:

- `symapisrv_cert.pem` is the Solutions Enabler pre-version 8.x subject certificate file. It is created specifically for its particular host during installation. It is signed by the Dell EMC SPEA pre-version 8.x root certificate. This file must be in the `cert` directory on the SYMAPI client and server for pre-version 8.x client/server security to work.
- `symapisrv_trust.pem` is the Dell EMC SPEA pre-version 8.x root certificate used to sign the SYMAPI certificate file. This file must be in the `cert` directory on every client and server for pre-version 8.x client/server security to work.
- `symapisrv_key.pem` is the pre-version 8.x key file associated with the subject certificate. It is created specifically for its particular host during installation. It is generated during the certificate creation process. This file must be in the `cert` directory on the SYMAPI client and server for pre-version 8.x client/server security to work.

Note: Solutions Enabler 8.4 and higher does not support certificates generated before Solutions Enabler 8.0.

Managing backward compatibility of certificates

Note: This section applies to Solutions Enabler 8.0.x through 8.3.x. Solutions Enabler 8.4 and higher does not support certificates generated before Solutions Enabler 8.0.

Solutions Enabler versions 8.0.x through 8.3.x. are backward compatible with certificates generated by earlier versions, back to 7.4. For example:

- A Solutions Enabler 8.x server can verify a certificate generated by an older version.
- A Solutions Enabler 7.6 client can verify a server certificate generated with `-san` and `-mode V76` options.
- An older client (Solutions Enabler 7.5 or earlier), can verify a certificate generated by a Solutions Enabler 8.x server if the certificate CN contains either:
 - A Fully Qualified Domain Name (FQDN)—If the server host name can be resolved to a FQDN
 - An IP address corresponding to the server—If the server host name cannot be resolved to a FQDN

In cluster configurations, if the Solutions Enabler 8.x server certificate does not contain wildcards in the CN, the Solutions Enabler 7.5 client will not verify the server if the server fails over and presents a different host ID than that present in the CN.

If a Solutions Enabler 8.x server is running in a clustered environment, Solutions Enabler 7.5 and older clients must have certificates for each host node of the server cluster.

CAUTION When generating certificates on Solutions Enabler 8.x servers, be careful not to add non-DNS host names in the CN if Solutions Enabler 7.5 and older clients will connect to the server.

Configuring secure client/server support with custom certificates

Note: This section applies to customers that have server certificates available for all hosts running Solutions Enabler in client/server mode. The steps noted here apply to Solutions Enabler 7.6 and later.

To maximize the security of client/server communications, Solutions Enabler needs to be configured to use certificate files signed by either a customer-managed root certificate authority, or by a commercial certification authority. While the default certificates generated by Solutions Enabler are intended to provide ease of use and moderate security, we recommend that all hosts use certificates provided by an internally managed certificate authority using the appropriate X.509 version 3 Basic Constraints and X.509 version 3 Key Usage extensions, or by a commercial authority.

The following table provides a summary of the custom certificate configuration settings in Solutions Enabler.

Table 8 Custom certificate configuration settings

Option name, possible values, and location	Description
SYMAPI_SECURITY_ALT_CERT_FILE= <cert_filename> <SYMAPI_HOME> / config/options	On client hosts, indicates the location of the certificate file to be used when connecting to a server that requires peer certificate validation.

Table 8 Custom certificate configuration settings (continued)

Option name, possible values, and location	Description
SYMAPI_SECURITY_ALT_KEY_FILE= <key_filename> <SYMAPI_HOME> / config/options	On client hosts, indicates the location of the key file to be used when connecting to a server that requires peer certificate validation.
storsrvd:SECURITY_ALT_CERT_FILE= <cert_filename> <SYMAPI_HOME> / config/daemon_options	On server hosts, indicates the location of the certificate file to be used to establish secure connections with client hosts.
storsrvd:SECURITY_ALT_KEY_FILE= <key_filename> <SYMAPI_HOME> / config/daemon_options	On server hosts, indicates the location of the key file to be used to establish secure connections with client hosts.

Peer certificate validation

When a Solutions Enabler storsrvd instance or client process receives a peer certificate, that certificate must be validated.

Solutions Enabler only accepts a peer certificate as valid if it has the public certificate key from the CA that signed the peer certificate. If client certificates within an organization are signed by multiple CAs, the server must have access to the CA public key for ALL clients that should be permitted to connect. Whenever a new CA certificate is added to the server, it must be placed in the `/var/symapi/config/cert/` directory and the `manage_server_cert` update command must be run from that directory and the server daemon must be restarted.

In addition to validation against the Certificate Authority public key that signed a peer certificate, SE validates the peer certificate via name service lookup. For a host to validate a peer certificate this way, the common name (or one of the alternative names) on the certificate must resolve to the IP address of the peer. If no name service can be provided, the certificate is not validated, resulting in a terminated connection.

Note: A client or server instance still trusts certificates signed by any certificate authority public key located in the `cert` directory. To ensure that only the customer-provided certificates are trusted, we recommend that you remove the default certificate authority files from the `cert` directory, and run the `manage_server_cert` update command to update validation links.

Migrating from SE embedded certificates to custom certificates

If you are migrating from the embedded certificates provided by Solutions Enabler to custom certificates, be aware that removing the `*.pem` files from the server will cause connections to fail until all hosts are updated with the new CA files and client or server certificates. This will cause a temporary interruption in service, but this may be avoided by adding the CA files to all clients and the server before making other changes. The CA files must be updated with the `manage_server_cert_update` command before SE considers them a trusted authority. After all custom certificates are configured, the original `symapisrv*.pem` files can be deleted, and the server daemon safely restarted.

Configuring secure server support

Before you begin

Ensure you have the following required files for the server:

- Custom certificate public key for the server host in `.pem` format

- Custom certificate private key for the server host in .pem format
- Certificate authority public key for all client-side host certificates

 **Note:** The private CA key is NOT required by Solutions Enabler.

About this task

When the required files are available, Solutions Enabler must be configured to use a custom certificate on the server host and all client hosts. Ensure you have read the information about [peer and custom certificates](#).

 **Note:** This example is for Linux/UNIX

Procedure

1. Open a terminal and change the directory to `/var/symapi/config/cert/`.
2. Remove all files with the .pem extension as well as the soft links in the directory – these are usually named with the hash value and a numerical extension.
3. Place the three certificate files, that is, server certificate and key, and the client CA cert, in the `/var/symapi/config/cert/` directory.
4. Run the command `manage_server_cert update` from this directory to recreate the certificate hash links needed by Solutions Enabler.
5. Change the directory to `/var/symapi/config/`.
6. Open the `daemon_options` configuration file in an editor and ensure the following lines are present and uncommented (do not include the `<>` characters):

```
storsrvd:SECURITY_ALT_CERT_FILE = <SERVER_CERT.pem>
storsrvd:SECURITY_ALT_KEY_FILE  = <SERVER_KEY.pem>
```

 **Note:** Use only the full filename, not the full path for the server certificate and key.

7. Start (or restart) the server daemon.

Configuring secure client support

Before you begin

Ensure you have the following required files for the server:

- Custom certificate public key for the client host in .pem format
- Custom certificate private key for the client host in .pem format
- Certificate authority public key for all server-side host certificates

 **Note:** The private CA key is NOT required by Solutions Enabler.

About this task

When the required files are available, Solutions Enabler must be configured to use a custom certificate on the server host and all client hosts. Ensure you have read the information about [peer and custom certificates](#).

 **Note:** This example is for Linux/UNIX

Procedure

1. Open a terminal and change the directory to `/var/symapi/config/cert/`.
2. Remove all files with the .pem extension as well as the soft links in the directory – these are usually named with the hash value and a numerical extension.

3. Place the three certificate files, that is, client certificate and key, and the server CA cert, in the `/var/symapi/config/cert/` directory.
4. Run the command `manage_server_cert update` from this directory to recreate the certificate hash links needed by Solutions Enabler.
5. Change the directory to `/var/symapi/config/`.
6. Open the options configuration file in an editor and ensure the following lines are present and uncommented (do not include the `<>` characters):

```
SECURITY_ALT_CERT_FILE = <CLIENT_CERT.pem>
SECURITY_ALT_KEY_FILE = <CLIENT_KEY.pem>
```

Note: Use only the full filename, not the full path for the client certificate and key.

Server security considerations

Starting up the server

The `storsrzd` daemon does not run by default. You must explicitly start it before it can accept connections from remote clients. You can configure the daemon to start automatically whenever a server host starts.

The *Dell EMC Solutions Enabler Installation and Configuration Guide* provides detailed instructions on starting the Solutions Enabler server.

Restricting access to the server

The `<SYMAPI_HOME>/config/nethost` file on a server host restricts the hosts and users from which the `storsrzd` daemon accepts connections. If the `nethost` file is not present, connections are accepted from all client hosts.

Note: The server considers the contents of the `nethost` file before deciding whether it will negotiate a SYMAPI session with the client. If the client host and user are not defined in the `nethost` file, a session will not be negotiated, regardless of the security level.

The *Dell EMC Solutions Enabler Installation and Configuration Guide* describes the `nethost` file.

Restricting server functionality

You can use settings in the `<SYMAPI_HOME>/config/options` file on a server host to restrict the functionality that the `storsrzd` daemon is allowed to perform on behalf of remote client hosts. Check to make sure all references to the `options` file have a path name of `<SYMAPI_HOME>/config/options`. You can edit the functionality options in the `options` file while the server is running. The running server uses the new settings for all future sessions.

Since the settings are not specified in the `<SYMAPI_HOME>/daemon_options` file, they cannot be changed using the `stordaeomon setvar` command.

The following table lists the options in the `options` file that restrict `storsrzd` daemon functionality:

Table 9 Options that restrict storsrvd functionality

Option name (in <SYMAPI_HOME>/config/options)	Description
SYMAPI_ACC_ADMIN_VIA_SERVER	Enable/disable Symmetrix Access Control changes. Default is ENABLE.
SYMAPI_ACC_DISPLAY_VIA_SERVER	Enable/disable Symmetrix Access Control information displays. Default is ENABLE. ^a
SYMAPI_ALLOW_SCRIPTS_VIA_SERVER	Enable/disable TimeFinder® pre-action and post-action scripts. Default is DISABLE.
SYMAPI_CTRL_VIA_SERVER	Enable/disable array control operations in general. Default is DISABLE. ^a

a. When set to DISABLE, this class of functionality is not available through the server.

Specifying nodes and addresses

A server can accept connections from Internet Protocol version 4 (IPv4) or Internet Protocol version 6 (IPv6) clients. The exact syntax is important if you specify the network address instead of the node name in the `nethost` file. If you incorrectly specify an address, connections from some clients may be denied.

It is recommended to specify the node name (or the FQDN), because proper DNS configuration usually ensures that the name of the client host is consistent, regardless of the network address.

If you must specify the address, keep these factors in mind:

- The rules for specifying an IPv4 address are simple: Specify the complete address in its dotted-decimal form, without leading zeros in each octet. For example:

```
172.23.191.20    user1
10.243.142.82   user1
```

- If you want to specify an IPv6 address, follow these shorthand rules (part of the IPv6 standard):
 - Leading zeros in each quartet can be omitted.
 - Contiguous sets of zeros can be replaced by two adjacent colons, but only once in an address. If there are multiple non-adjacent sets of contiguous sets of zeros, only one set of double colons can be used. The other set of zeros must be specified. For example:

```
3FFE:80C0:0:215::7
```

If you are uncertain about the address syntax, ask your network administrator to determine the exact syntax. For most UNIX and Linux hosts, the `ifconfig -a` command can be used to display the IPv6 address of a machine. In a Microsoft Windows environment, use the `ipconfig /all` command to display the IPv6 address.

- If you have IPv4 client hosts that connect to IPv6-capable servers on AIX or Linux, the client network address appears as IPv4-mapped addresses. The server host file validation logic takes this into account and treats IPv4-mapped addresses as though they are native IPv4 addresses. You can specify the regular IPv4 address as described in the first point above.

- You may have to try a number of options to find the right address.

Concurrent connections

The maximum number of concurrent connections from client hosts is controlled by the `storsrvd:max_sessions` parameter in the `<SYMAPI_HOME>/config/daemon_options` file. When a new session arrives that exceeds the threshold, it is refused.

The default and maximum value is 100.

Concurrent sessions may be limited based on the source hostname or username of the client:

- Limiting by source host—Based on the IP address of the host where the client session originates. User name is not considered when counting concurrent connections from hosts.
- Limiting by source user—Based on the user identity format. Only two types of user identity formats are counted:
 - The H: format identifies that the client user has been authenticated by the local operating system. This format is used when the client comes from any UNIX or Linux type of host, or from a Windows host where the user has logged into the local system (not a Windows domain). In the host authentication case, the user is considered the same only when logging in from the same host with the same user name.
 - The D: format is used when the client user has logged into a Windows domain. In this case, a user can log in to the same domain from different host computers. Such a user identity is considered the same, regardless of the source host that initiates the session.

These two configuration statements are used for `storsrvd` control session refusal from specific sources:

- `storsrvd:max_sessions_per_host=value` - This option specifies the maximum number of concurrent sessions from any specific host. If a new session from the source host exceeds the threshold for that host, the session is refused.
- `storsrvd:max_sessions_per_user=value` - This option specifies the maximum number of concurrent sessions from any specific user. If a new session from the same user exceeds the threshold for that user, the session is refused.

Table 10 on page 44 lists the `storsrvd` session control options and values.

Note: These options and values are only used by the `storsrvd` daemon and apply to SYMAPI remote sessions. There is no impact on the use of the `stord daemon` control CLI or any other Solutions Enabler daemon.

Use the following best practices for setting the `storsrvd` session control options:

- Set `max_sessions_per_host` and `max_sessions_per_user` to a value less than `max_sessions`. Specifically:
 - Set `max_sessions` to the highest number of concurrent sessions you can tolerate regardless of the source host or user of the session.
 - Set `max_sessions_per_host` and `max_sessions_per_user` to lower values, reflecting the maximum number of concurrent sessions from specific sources you will tolerate.
- Both `max_sessions_per_host` and `max_sessions_per_user` can be used concurrently to count sessions.
- You can set either `max_sessions_per_host` and `max_sessions_per_user` to 0, but doing so refuses all new connections. It is recommended that if you want to refuse all sessions temporarily, set `max_sessions` to 0. To resume accepting new sessions, change `max_sessions` to a non-zero value.

Table 10 storsrvd daemon session control options and values

Option name	Values	Default	Notes
max_sessions	0—All new sessions are refused. 1–100—Maximum (host and user) sessions allowed.	100	Default of 100 is compatible with previous releases.
max_sessions_per_host	0—All new sessions are refused. 1–100—Maximum number of sessions allowed from a specific host. NOLIMIT—Disables counting of sessions from a specific host.	NOLIMIT	NOLIMIT value provides backward compatibility. NOLIMIT is case-insensitive: NOLIMIT = nolimit
max_sessions_per_user	0—All new sessions are refused. 1–100—Maximum number of sessions allowed from a specific user. NOLIMIT—Disables counting of sessions from a specific user.	NOLIMIT	

Control operations for IBM z/OS

By default, a Solutions Enabler server running on any z/OS host allows configuration changes when requested by a remote client. The *Dell EMC Solutions Enabler Installation and Configuration Guide* provides additional information.

NOTICE If control operations are left enabled by default, remote Open Systems users (client/server mode) can make changes to the array configuration on your mainframe system.

File backup

Solutions Enabler maintains important configuration data in a number of files. It is important that you back up and protect these files at all times. If lost, functionality that depends on the data in these files may be affected.

Back up the following directories and their contents to preserve the Solutions Enabler configuration on a host:

- <SYMAPI_HOME>/config
- <SYMAPI_HOME>/db
- <SYMAPI_HOME>/gns

To retain the logs for audit purposes, include the <SYMAPI_HOME>/log directory in your backups.

Other directories under <SYMAPI_HOME> contain less critical data that is recreated by Solutions Enabler as needed.

The following table lists specific files you should regularly back up.

Table 11 Files to back up

File location	Description
<SYMAPI_HOME>/config/emcpwddb.dat	This file stores connectivity information (including user names and passwords) used to interact with storage arrays and VMware/Hyper-V Virtual Infrastructure Services. It is managed using the <code>symcfg</code> authorization <code>SYMCLI</code> command. The file is encrypted to protect its contents and prevent tampering.
<SYMAPI_HOME>/db/symapi_db.bin	The Solutions Enabler database file contains array topology information; arrays, devices, directors, and other information.
<SYMAPI_HOME>/config/lockbox<*>	This file contains sensitive configuration information. The file is encrypted to protect its contents to prevent tampering. Note: There are multiple Lockbox files; represented by the <code>*</code> .
<SYMAPI_HOME>/gns/storgnsd.db	The Solutions Enabler groups database file contains information about CGs, DGs and their contents.

File protection

Solutions Enabler stores its configuration files in the following directory:

```
<SYMAPI_HOME>/config
```

Protect the files in the `config` directory by ensuring only authorized administrators have write access. All other users should have no access or read-only access.

Non-privileged user command use

After an initial installation of Solutions Enabler, most `SYMCLI` commands can only be run as a root user on UNIX systems and by an administrator on Windows systems. To allow other users to execute these commands (for example, `symcfg discover`), you must grant them write access to the following directories and their contents:

- <SYMAPI_HOME>/config
- <SYMAPI_HOME>/db

In addition, non-root users on UNIX and non-administrators on Windows must be authorized (using the `stordaemon` command) to manage daemons, and to use daemons in the process of running `SYMCLI` commands. To authorize these users, add an entry for a specific user in the file <SYMAPI_HOME>/config/daemon_users. For example:

```
# Allow user 'jones' to make use of the storapid daemon:
jones storapid
# A '*' character at the end of a name can be used
# as a simple wildcard. The following allows user 'jones'
# to make use of any of the Solutions Enabler daemons:
jones stor*
```

Lockbox

Solutions Enabler uses a Lockbox to store and protect sensitive information. The Lockbox is associated with a particular host. This association prevents the Lockbox from being copied to a second host and used to obtain access.

The Lockbox is created at installation. During installation, the installer prompts the user to provide a password for the Lockbox, or if no password is provided at installation, a default password is generated and used with the Stable System values (SSVs, a fingerprint that uniquely identifies the host system). For more information about the default password, see [Default Lockbox password](#) on page 47.

Stable System Values (SSVs)

When Solutions Enabler is upgraded, values stored in the existing Lockbox are automatically copied to the new Lockbox.

Lockbox passwords

If you create the Lockbox using the default password during installation, change the password immediately after installation to best protect the contents in the Lockbox.

For maximum security, select a password that is hard to guess. It is very important to remember the password.

⚠ WARNING Loss of this password can lead to situations where the data stored in the Lockbox is unrecoverable. Dell EMC cannot recover a lost lockbox password.

Passwords must meet the following requirements:

- 8 - 256 characters in length
- Include at least one numeric character
- Include at least one uppercase and one lowercase character
- Include at least one of these non-alphanumeric characters: ! @ # % &
Lockbox passwords may include any character that can be typed in from US standard keyboard.
- The new password must not be the same as the previous password.

Default Lockbox password

When you install Solutions Enabler, you are asked whether you want to use the default password for the Lockbox. If you choose to use the default, the installation process establishes the default Lockbox password in the following format:

nodename@SELockbox1

where: *nodename* is the hostname of the computer on which you are installing.

Operating systems have different methods of determining the node name:

- UNIX: The installation program uses the hostname command to determine the node name. Normally, the node name is set in the `/etc/hosts` file.
- Windows: The value of the COMPUTERNAME system environment variable, converted to lower case.
- z/OS: The gethostname() function is used to get the node name of the machine.

If the value of *nodename* is stored in upper case letters, it is converted to lower case for the default password.

i NOTICE It is strongly recommended that you change the default password. If you allow the installation program to use the default password, note it for future use. You need the password to reset the Lockbox Stable System values or generate or replace SSL certificates for client/server operations.

Password and SSV management

Lockbox administrative interactions include:

- Changing the password used to protect the Lockbox.
- Resetting the saved SSVs in the Lockbox after attributes on the host change, making the Lockbox inaccessible to user-initiated SYMAPI and SYMCLI calls.

Two `symcfg` commands allow administrative interactions with the Lockbox:

```
symcfg -lockbox [-password <Password>]
reset -ssv
setpw [-new_password <NewPassword>]
```

 **Note:** Both commands require the existing password.

Daemon security settings

Solutions Enabler uses a number of helper daemon processes:

- storapid
- storevntd
- storgnsd
- storrdfd
- storsrmd
- storsrvd
- storstpd
- storwatchd

Daemon identity on UNIX

On UNIX, daemons run as a root user by default.

Some daemons can be configured to run with an identity other than a root user. The daemons that may run as a non-root user are:

- storevntd
- storgnsd
- storrdfd
- storsrvd
- storstpd
- storwatchd (Unix only)

 **Note:** The storapid (base) daemon must run as root.

You can configure daemon user identity at the following times:

- During installation, in either the interactive or silent install process. Refer to the *Dell EMC Solutions Enabler Installation and Configuration Guide* for how to choose non-root daemon execution during installation.
- Post-installation using the `stordaeomon` command. For information on which daemons are affected by this option, refer to the `stordaeomon` man page.

If you are running daemons as a non-root user:

- When configured to run as a non-root user, all daemons must run as the same user.
- `stordaeomon setuser` sets the UNIX setuid bit on the daemon executables to the named user.
- `stordaeomon setuser` alters permissions of directories and files under `/var/symapi` such that the named user can create and delete, read, write the files it needs during normal operation.

To configure all daemons to run under the bin user account:

```
stordaeomon setuser all -user bin
```

Authorized users are allowed to control daemons using the `stordaeomon` command line utility. For example, to start the SRM daemon:

```
stordaeomon start storsrmd
```

Non-root and non-administrative users must be defined in the `daemon_users` file to obtain authorization for using daemons and other daemon services.

For additional information, refer to:

- The `stordaeomon` man page.
- The `<SYMAPI_HOME>/config/README.daemon_users` file installed with Solutions Enabler.

Secure host directories

The Solutions Enabler daemons can run with root privileges for UNIX systems and system account file privileges for Windows systems.

These privileges are typically greater than the privileges granted to users making use of the daemon processes. This can present security vulnerabilities in situations where a user through a CLI, or some other application, provides a pathname on which a daemon can operate, such as a backup file to be written to or read from.

To prevent these security vulnerabilities for the `storsrmd` daemon running as a root user, you can specify a list of secure directories in which the `storsrmd` daemon can read, write, and execute files. Existing mechanisms protect the Solutions Enabler database and log file locations. Specify a list of secure directories for the `storsrmd` daemon to protect other operations, such as backups and restores.

Note: When daemons are running as a non-root user, the `secure_directory_path` option is ignored. In this case, the privileges of the non-root user are used when attempting to write output files in specific directories.

Secure directory path

Review the following before specifying a `secure_directory_path` for the `storsrmd` daemon running as a root user:

- The supplied pathname directories must exist when the daemon is started or the `daemon_options` file is reloaded. Nonexistent paths are ignored.
 - All subdirectories below the specified directories are also treated as being secure.
- A total of 32 secure directory locations can be maintained.
- Once the `storsrmd` daemon has read the `secure_directory_path` statement, directories specified cannot be removed without changing the value in the `daemon_options` file and restarting the daemon.
- New directories can be added while the `storsrmd` daemon is running by editing the `daemon_options` file and reloading it using the following command:


```
stordaeomon action storsrmd -cmd reload
```
- If the `secure_directory_path` option is not present, no security checks are performed.
- The `secure_directory_path` option does not apply to the following pathnames:
 - Pathnames provided in the `options` or `daemon_options` files. These files are assumed to be protected by an administrator.

An exception is the path named in the `storstpd:dmn_root_location` option:

If `storstpd` is running as root, and was started by a non-root user using the `stordaeomon` command, `storstpd` validates that the path in the `dmn_root_location` option is also specified in the `secure_directory_path` option.

- Pathnames accessed (read or written) by the SYMCLI itself. In client/server mode, these occur under the identity of the user and are subject to standard access control checks against the user identity.
- Pathnames accessed by an API on the client host in client/server mode because these occur under the identity of the user and are not a security risk.

Windows platforms

On Windows platforms, the secure directory path is a list of directories separated by a semicolon (;). Use the backslash (\) when specifying each directory name.

To apply the `secure_directory_path` to the `storsrvd` daemon:

```
storsrvd:secure_directory_path = c:\Temp\dir1;c:\Users\SE
```

UNIX platforms

On UNIX platforms, the secure directory path is a list of directories separated by a semicolon (;) or a colon (:). Use the forward slash (/) when specifying each directory name.

To apply the `secure_directory_path` to the `storsrvd` daemon:

```
storsrvd:secure_directory_path = /tmp/dir1;/opt/dir2;/users/se
```

Listing secure directories

To display a list of secure directories in effect for the `storsrvd` daemon: `stord daemon getvar storsrvd -name secure_directory_path`

Daemon connection authorization

By default, daemons only accept connection requests from users running with root or administrator privileges.

For non-root users to use this feature, create a `<SYMAPI_HOME>/config/daemon_users` file (initially installed as `README.daemon_users`) with a list of allowed usernames.

Privileged users are automatically authorized, and do not need to be added to the file. Solutions Enabler daemons make connections between one another. Daemon-to-daemon connections are automatically authenticated and authorized.

For more information on authorizing daemon connections, see the *Dell EMC Solutions Enabler Installation and Configuration Guide*.

SRM daemon connections

Access to SRM functionality is controlled by limiting permission to the SRM daemon. This access is controlled using the common daemon authorization file, `<SYMAPI_HOME>/config/daemon_users`.

 **Note:** You should protect this file so that only privileged administrators can modify it.

Users meeting any of the following criteria are permitted to control and use the SRM daemon:

- Authorized users: UNIX users with root access, and Windows users that are a members of the Administrators group
- Users listed in the `daemon_users` file located on each host from which they require access

For any directories and files being accessed for SRM control and mapping operations, operating-system-level permission is required.

For more information on defining SRM operations available to users and setting operating system level permissions, see the *EMC Solutions Enabler SRM CLI User Guide*.

CHAPTER 4

Unisphere

This chapter contains the following topics:

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Unisphere checklist

The following checklist summarizes the security-related tasks you should perform to improve the security of your deployment.

Table 12 Unisphere security configuration checklist

Purpose of activity	Task
Access control	
Authenticate users with a user account stored on an LDAP-SSL (LDAPS) server.	Set up LDAP-SSL authentication.
User-based access control	
Restrict the management operations users can perform.	Assign users the minimum access they require.
Certificate files	
Replace generated certificates with customer-supplied (trusted) certificates for secure communications.	Replace pre-generated SSL certificates.

SYMAPI home and bin directory locations

The Solutions Enabler `<SYMAPI_HOME>` and `<SYMCLI_BIN>` directories are found in the following locations by default:

<SYMAPI_HOME>

- Windows: C:\Program Files\EMC\SYMAPI...
- UNIX: /var/symapi/...
- z/OS: /var/symapi/...

Pathnames that are presented in this document use a UNIX-specific format, that is, forward slashes (/) instead of the backslashes (\) typically used on Windows platforms.

<SYMCLI_BIN>

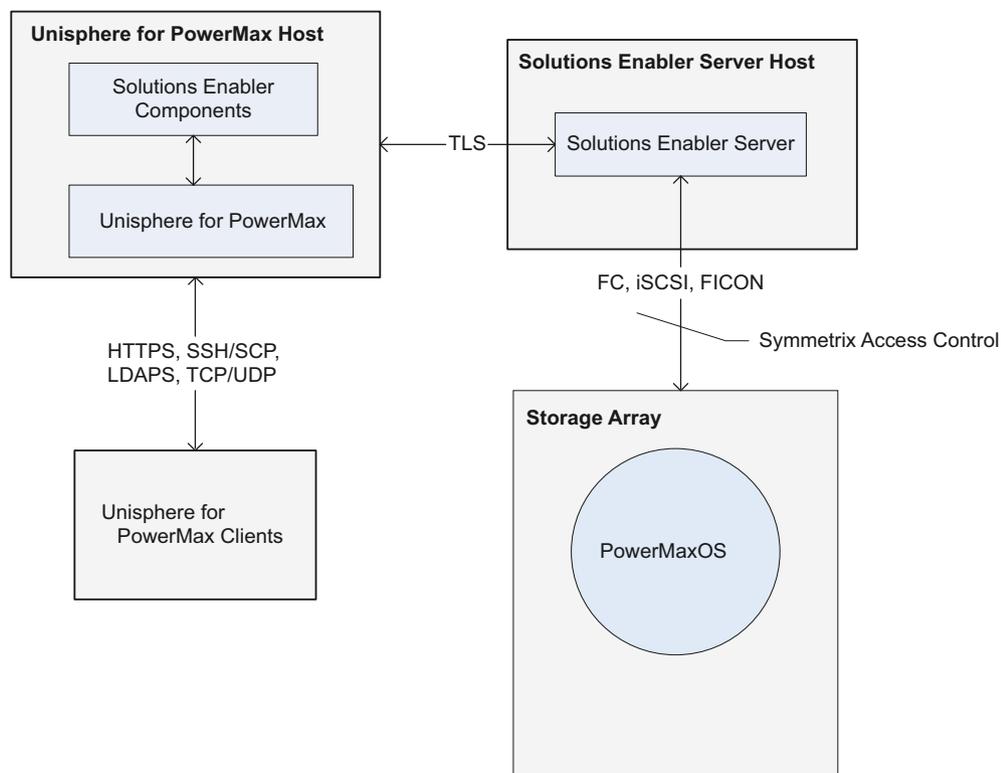
- Windows: C:\Program Files\EMC\SYMCLI\bin...
- UNIX: /usr/storapi/bin...

i **NOTICE** By default, the location of `<SYMAPI_HOME>` is the same for both z/OS and UNIX. The *Dell EMC Solutions Enabler Installation and Configuration Guide* provides more information about:

- Changing the location for `<SYMAPI_HOME>` on z/OS systems during installation.
- OpenVMS file locations.

Security controls map

Figure 2 Unisphere components



Unisphere access control

Unisphere supports the following types of user authentication:

- Windows (local and domain-based): Users have a Windows account on the Symmetrix Management Application Server (SMAS) server. Users log in with a Windows domain username and password.
- LDAP: User accounts are stored on an LDAP server, which may be accessible over LDAPS (LDAP with TLS 1.2 support). To use this method, a user with Administrator or SecurityAdmin privileges must set up LDAP-SSL authentication in Unisphere.
 - ⓘ **NOTICE** If the customer does not configure LDAPS trusted certificate, the currently deprecated approach (to be removed in the next release), LDAPS connection becomes subject to man-in-the-middle attack. In this case, Dell EMC strongly recommends the use of VPN to protect Unisphere to LDAPS server connection.
- Local users: Users can have local Unisphere accounts. Users log in with their Unisphere username and password. Local user accounts are stored locally on the SMAS server host and work in much the same way as the other methods to validate user credentials. To use this method, a Unisphere Initial Setup User, Administrator, or SecurityAdmin user must create a local Unisphere user account.

The *Dell EMC Unisphere for PowerMax Installation Guide* and Unisphere online help include instructions on how to create users and configure LDAP authentication.

External applications establish trust in Unisphere using the sequence described in [Link-and-launch security](#) on page 59.

User-based access control

Unisphere uses roles and groups to restrict which management operations a user can perform on an array.

The steps to create and manage user accounts, including user authorization, are described in the *Dell EMC Unisphere for PowerMax Installation Guide* and Unisphere online help.

Default user account

The Initial Setup User account is created during installation.

The Unisphere installer software creates the Initial Setup User as a temporary local user. The Initial Setup User has an Administrator role, and is used to install and set up Unisphere. When a user with Administrator or SecurityAdmin privileges is assigned to an array, the Initial Setup User can no longer access or view the array from the Unisphere console.

 **NOTICE** You should delete the Initial Setup User account after configuring the array.

Instructions for creating the Initial Setup User are described in the *Dell EMC Unisphere for PowerMax Installation Guide* and Unisphere online help.

User roles

Unisphere includes the following user roles:

- None—Provides no permissions.
- Monitor—Performs read-only (passive) operations on an array excluding the ability to read the audit log or access control definitions.
- StorageAdmin—Performs all management (active or control) operations on an array in addition to all Monitor operations. This role does not allow users to perform security operations.
- Administrator—Performs all operations on an array, including security operations in addition to all StorageAdmin and Monitor operations.
- SecurityAdmin—Performs security operations on an array in addition to all Monitor operations.
- Auditor—Grants the ability to view, but not modify, security settings for an array (including reading the audit log, symacl list, and symauth) in addition to all Monitor operations. This is the minimum role required to view the audit log.
- Perf Monitor—Performs the same operations as a monitor, with the addition of being able to set performance alerts and thresholds.
- Initial Setup User—Defined during installation, this temporary role provides administrator-like permissions for the purpose of adding local users and roles to Unisphere.

For additional information on user roles and permissions and the Initial Setup User, see the Unisphere online help.

symauth rules

You can use the symauth command or Unisphere to create the symauth rules. The requirements vary depending on which method you use to create the symauth rule:

- If you use only Unisphere to create the symauth rule:
 - After installation use Unisphere to create at least one Administrator user.

- You can use any username/password-credentialed authority to create the Administrator user.
- This Administrator user ensures that you can use Unisphere to create the symauth rules when arrays are added or removed.
- If you use the temporary Initial Setup User to create a symauth rule:
 - After installation create at least one Administrator user on each array.
 - When an array is added, use the Solutions Enabler CLI to create authorization rules for at least one Administrator user on the new array.

Special characters in x.509 client certificates

Solutions Enabler does not support the following characters in the common name (CN) or user principal name (UPN) extracted from a client's X.509 certificate:

@ : ? ; | < > [] + = , * / \

These characters are stripped from the client's X.509 certificate. For example:

The userPrincipalName attribute:

John.q.public@anysite.com

Is changed to the Unisphere username:

John.q.publicanysite.com

The symauth rule must use the stripped username.

Individual and group roles

Users access an array or component directly through a role assignment or indirectly through membership in a user group that has a role assignment.

User groups enable administrators to assign roles to multiple users simultaneously. User groups are created on the SMAS server according to its operating system and assigned roles with Unisphere.

If a user has two different role assignments (one as an individual and one as a member of a group), the permissions assigned to the user are combined.

For example, if a user is assigned a Monitor role and a StorageAdmin role through a group, the user is granted Monitor and StorageAdmin rights.

User IDs

The following section describes the SYMAPI format to create users and roles.

 **Note:** This format displays in the footer bar of the Unisphere GUI, but not in the User/Role list view or creation wizard.

Users and user groups are mapped to their respective roles by IDs. These IDs consist of a three-part string in the form:

Type:Domain\Name

If a user is matched by more than one mapping, the user authorization mechanism uses more specific mapping, as follows:

- If an exact match is found, for example, D:sales\putman, that is used.
- If a partial match is found, for example, D:* \putman, that is used.
- If an unqualified match is found, for example, putman, that is used.
- Otherwise, the user is assigned a role of None.

Valid values for Type, Domain, and Name are as follows:

Type

Type of security authority used to authenticate the user or group. Possible types are:

L

A user or group authenticated by LDAP. In this case, `Domain` specifies the fully qualified name of the domain controller on the LDAP server.

For example: `L:danube.com\FinanceL:danube.com\Finance` indicates that user group `Finance` will log in through domain controller `danube.com`.

When configured, individual LDAP users and groups can log in to Unisphere using a simple username, or simple group name, respectively. For example, `Finance`.

C

A user or group authenticated by the SMAS server.

For example: `C:Boston\Legal` indicates that user group `Legal` will log in through Unisphere server `Boston`.

H

A user or group authenticated by logging into a local account on a Windows host. In this case, `Domain` specifies the hostname.

For example: `H:jupiter\mason` indicates that user `mason` will log in on host `jupiter`.

D

A user or group authenticated by a Windows domain. In this case, `Domain` specifies either the simple domain name (for individual users) or the FQDN (for groups).

For example: `D:sales\putman` indicates that the user `putman` will log in through the Windows domain `sales`.

When configured, individual Windows domain users can log in to Unisphere using a simple username. For example, `putman`.

Group Windows domain users can log in to Unisphere using either a simple domain `name \group name` or an FQDN or group name.

V

A user or group authenticated by a virtualization domain. In this case, `Domain` specifies the virtualization domain name.

Domain

Within role definitions, IDs can be either fully qualified (as above), partially qualified, or unqualified.

When the `Domain` portion of the ID string is an asterisk (*), the asterisk is treated as a wildcard, meaning any host or domain.

 **Note:** When configuring group access, the `Domain` portion of the ID must be fully qualified.

For example:

`D:ENG\jones`

Fully qualified path with a domain and username (for individual domain users).

D:ENG.xyz.com\ExampleGroup

Fully qualified domain name and group name (for domain groups).

D:*

Partially qualified that matches username `jones` with any domain.

H:HOST

Fully qualified path with a hostname and username.

H:*

Partially qualified that matches username `jones` within any host.

jones

Unqualified username that matches any `jones` in any domain on any host.

Name

Specifies the username relative to that authority. It cannot be longer than 32 characters and spaces are allowed if delimited with quotes.

User names can be for individual users or user groups.

User authorization

User authorization restricts the management operations users can perform on an array.

By default, authorization is enforced within Unisphere against the respective authorization rules database of a given array. This enforcement is done regardless of the authorization control setting (Enabled/Disabled) for that array. SYMCLI uses this authorization control state to determine enforcement of rules. Unisphere always behaves as if `symauth` is enabled (an exception is the Initial Setup User).

A user with Administrator or SecurityAdmin privileges can map individual users or groups of users to specific user roles. Roles determine what operations users can perform.

Authorization for the Initial Setup User

The authorizations on an array determine the privileges the Initial Setup User has on the array. The relationship between the Initial Setup User and authorizations is defined by:

- If authorization is enabled, authorization rules are always enforced. The Initial Setup User could be locked out if no authorization rule exists for the user.
- If authorization is disabled and there are no authorization rules on the array, the Initial Setup User is granted Admin privileges.
- If authorization is disabled and there are no Admin or SecurityAdmin authorization rules on the array, the Initial Setup User is granted Admin privileges. All other rules are enforced as defined.
- When authorization is disabled and Admin or SecurityAdmin authorization rules are defined on the array, if the Initial Setup User does NOT have an authorization rule explicitly defined, the Initial Setup User will have NO permissions. All other rules are enforced as defined.

Unisphere REST API

Before you can use the Unisphere REST API, you must assign user authorization for each storage array that a user is permitted to access. Users can be assigned the following roles:

- Monitor

- StorageAdmin
- Administrator
- SecurityAdmin

The StorageAdmin and Admin roles can initiate GET, POST, PUT, and DELETE methods. Monitor and SecurityAdmin roles can only initiate GET methods.

For information on how to assign user roles, see the *Dell EMC Unisphere for PowerMax Installation Guide* and Unisphere online help.

Multiple authorization roles

A user or group can be assigned up to four authorization roles.

Unisphere and CA server certificates

At installation, the installer generates and installs the self-signed server certificate used for HTTPS transport-level security in the JKS key/trust store file with the server certificate alias “tomcat”.

You can replace this certificate with the one issued by a trusted third-party.

You need the keystore password to replace a certificate. The keystore password is generated during installation and is stored in the following file:

```
<SMAS installation>/jboss/domain/configuration/host.xml
```

where <SMAS installation> is the directory where SMAS is installed.

Open the file and search for `keystore alias="tomcat" key-password=`.

The key/trust store must contain all CA certificates needed for full certificate trust chain verification.

For information on how to replace, list, and delete certificates, see the *Dell EMC Unisphere for PowerMax Installation Guide*.

Certificate revocation list for X.509 certificate-based authentication

For Unisphere installations with X.509 certificate-based authentication enabled, you may optionally configure a Certificate Revocation List (CRL) for greater PKI security. The CRL can be replaced periodically, based on the PKI security requirements set by your enterprise.

Port usage

Unisphere components use the following ports:

Table 13 Unisphere component ports

Component	Protocol	Port
https	TCP	8443
CLI	TCP	CLI 9999 (bound to the localhost, and not remotely accessible)
Remoting	TCP	4447

Table 13 Unisphere component ports (continued)

Component	Protocol	Port
postgresql	TCP	3324 (bound to the localhost, and not remotely accessible)

Link-and-launch security

Link-and-launch clients connect to Unisphere using HTTPS. The client and Unisphere are required to establish mutual trust. That is, the client side trusts that the server is authentic.

Note: Link-and-launch is unavailable if Unisphere is installed with the X.509 certificate-based client authentication option.

The link-and-launch client (acting as SSL client) must establish trust either:

- Explicitly, importing the Unisphere self-signed certificate into the client's trust store
- Implicitly, if the Unisphere self-signed certificate (generated during installation) is replaced with a certificate issued by a mutually-trusted CA (a CA trusted by both Unisphere and the link-and-launch client).

Trust with the client's launching application is established by explicit registration (by Admin/SecurityAdmin) of the link-and-launch client's ID.

The client must provide a valid username of the Unisphere user in whose context the link-and-launch is performed. Once trust is established, a one-time password (token) is issued to trusted link-and-launch clients. The tokens are then exchanged as a means to provide single sign on into Unisphere.

Note: Unisphere supports link-and-launch only in the context of users with Admin, StorageAdmin, or Monitor roles.

When the transport is fully secured (by mutual trust establishment) and the user is validated (during initial registration connection), Unisphere issues the client a one-time password (OTP).

In the request that follows, the client exchanges the OTP for a launch token. The exchange must take place within OTP's time-to-live of 10 minutes, otherwise the process (of OTP acquisition and OTP-to-token exchange) must be started over.

The token is valid only for a single launch-and-link until the Unisphere server reboots.

Unisphere data security

You can export and import some Unisphere configuration settings to conveniently configure multiple installations.

Exported settings are protected with a customer-defined, one-time password.

The password must be communicated out-of-band as necessary.

Security alert system

Users with Administrator or StorageAdmin privileges can configure Unisphere to deliver alert notifications for SNMP, e-mail, and Syslog.

The steps to configure alerts, manage alert thresholds, and view alert-related information are described in the *Dell EMC Unisphere for PowerMax Installation Guide* and Unisphere online help.

Session timeout

Unisphere sessions time out after eight hours of user inactivity.

The timeout interval is not configurable.

When timeouts occur, the user is logged out, but the user account is not locked.

Root access requirements

Unisphere requires Root/Administrator access privileges for installation, deployment, and operations.

CHAPTER 5

SMI-S Provider

This chapter contains the following topics:

• SMI-S Provider Overview	62
• SMI-S checklist	62
• ECOM toolkit	62
• Security controls map	63
• User-based access control	63
• Component access control	67
• Log files and settings	67
• Port usage	67
• Network encryption	67
• Enable authentication for SMI-S	69
• Manage the Lockbox	69
• Security alerts	70

SMI-S Provider Overview

Dell EMC SMI-S Provider supports the SNIA Storage Management Initiative (SMI), an ANSI standard for storage management. Solutions Enabler provides the interface between the SMI and arrays running PowerMaxOS 5978 or higher.

SMI-S checklist

The following checklist summarizes the security-related tasks you should perform to improve the security of your deployment.

Table 14 SMI-S security configuration checklist

Purpose of activity	Task
User-based access control	
Restrict user access to specific functionality.	Configure user authentication, create cstadmin and cstuser accounts, and map users to roles.
Log files and settings	
Administer SMI-S log files.	Display SMI-S log files.
Securely deploy SMI-S	
Enable authentication.	Enable authentication for CIM and non-CIM requests.
Create the Lockbox	
Create a Lockbox to store and protect sensitive information.	Create the CST Lockbox.

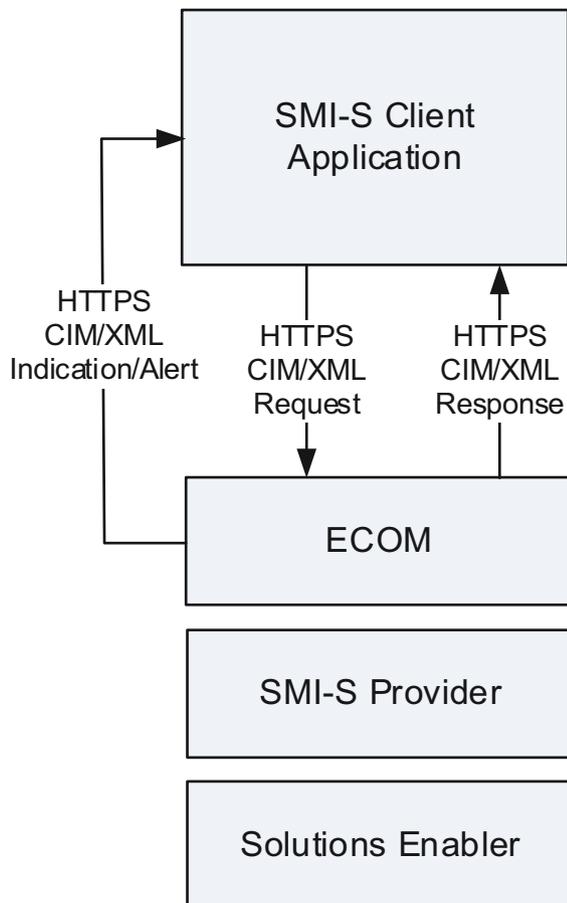
ECOM toolkit

SMI-S uses the EMC Common Object Manager (ECOM) Toolkit to implement security at a variety of levels. ECOM uses SSL and TLS protocols to secure and protect network requests, responses, and indication deliveries. Refer to the *EMC Common Object Manager (ECOM) Toolkit Deployment and Configuration Guide* for information about:

- ECOM port security
- Securing ECOM communication

Security controls map

Figure 3 SMI-S managed objects



User-based access control

This section describes user authorization, user authentication, and administrator user account.

User authorization

User access control to the SMI provider is provided by the ECOM authorization and security toolkit.

The ECOM login page can be accessed at `https://{hostname}:5989/ecomconfig`.

The default login credentials are:

```

username: admin
password: #1Password
  
```

User authentication

ECOM supports three types of authorities: LocalDirectory (default), LDAP, and OSLogin. These authorities grant the user access.

To authenticate, ECOM requires user information following one of these two formats along with the user password:

```
user information := [ authority '/' ] [ domain '\' ] < username >
```

or

```
user information := [ domain '\' ] < username > [ '@' authority ]
```

If the authority recognizes the user, the authentication succeeds and ECOM returns a valid security token.

Configure authentication

The default authority is LocalDirectory. LocalDirectory is used if the authority information is not provided by the user.

You can specify the local directory authority as any substring from the local directory name as defined in the `config.xml` configuration file (the default is LocalDirectoryTest). For example:

```
admin
LocalDir/admin
LocalDirectory/admin
LocalDirectoryTest/admin
admin@LocalDir
admin@LocalDirectory
admin@LocalDirectoryTest
```

LDAP servers can also be used as the authority to authenticate a user. For example:

```
PSO-AD-Authority/admin
PSO-SunOneAuthority/lennon
admin@PSO-AD-Authority
lennon@PSO-SunOneAuthority
```

Windows users can also be authenticated by the OSLogin authority.

The string "OSLogin" is used as the authority name in order to authenticate OS users.

Both local and domain users can be authenticated:

- If no domain is specified, the user is treated as a "local user" (default).
- If the domain is explicitly specified, the user is treated as a "domain user".

Both the FQDN and the domain name can be used during authentication. The user-supplied domain entry will be converted into the FQDN.

For example:

```
OSLogin/Administrator
Administrator@OSLogin
OSLogin/CORP\mccartney
CORP\mccartney@OSLogin
OSLogin/corp.localdomain\ringo
corp.localdomain\ringo@OSLogin
```

Administrator user account

ECOM requires a user account under the LocalDirectory authority named administrator.

This section describes the commands used to create the administrator role, create a user, and assign the user to the role.

Create a cstadmin role

Use the `cstadmin create-role` command to create a new role.

The syntax for the `cstadmin create-role` command is:

```
cstadmin create-role <role>
  -app=<app>
  -cstdir=<directory>
  -description <description>
  -passphrase=<passphrase>
```

<role>

(mandatory)—Name of the role.

-app=<app>

(optional)—Name of the application bootstrap file.

-cstdir=<directory>

(optional)—Path to the CST configuration directory.

-description<description>

(optional)—Description for the role.

-threshold

(optional)—Sets the Lockbox SSV threshold.

-passphrase=<passphrase>

(optional)—Passphrase for the Lockbox.

For example:

```
$ cstadmin create-role administrator -cstdir=.
Enter lockbox passphrase:
Confirm passphrase:
cstadmin: Role administrator created in role database RoleManagement.
```

Create a cstadmin user

Use the `cstadmin create-user` command to create a local directory user account.

The syntax for the `cstadmin create-user` command is:

```
cstadmin create-user <account>
  -app=<app>
  -cstdir=<directory>
  -description <description>
  -passphrase=<passphrase>
  -password=<initial password>
```

<account>

(mandatory)—Name of the local directory account.

-app=<App>

(optional)—Name of the application bootstrap file.

-cstdir= <directory>

(optional)—Path to the CST configuration directory.

-description <description>

(optional)—Description for the user.

-passphrase= <passphrase>

(optional)—Passphrase for the Lockbox.

-password= <initial password>

(optional)—Initial password for the account.

For example:

```
$ cstadmin create-user lennon -cstdir=c:/cst/lockbox
Enter new user's password:
Confirm passphrase:
Enter lockbox passphrase
cstadmin: User lennon created with account manager LocalDirectoryTest.
```

Create a role mapping

Use the `cstadmin add-rolemember` command to add an identity to a role.

The syntax for the `cstadmin add-rolemember` command:

```
cstadmin add-rolemember <authority type>
  <authority type>
  <authority name>
  <account name>
  <role name>
  -app=<app>
  -cstdir=<directory>
  -group
  -passphrase=<passphrase>
```

<authority type>

Type of authority.

<authority name>

Name of authority.

<account name>

The account name to add.

<role name>

Role name to add.

-app= <app>

(optional) - Name of the application bootstrap file.

-cstdir= <directory>

(optional) - Path to the CST configuration directory.

-passphrase= <passphrase>

(optional) Passphrase for the Lockbox.

For example:

```
$ cstadmin add-rolemember LocalDirectory LocalDirectoryTest lennon
administrator -cstidir=c:/cst/lockbox
Enter lockbox passphrase
cstadmin: Role administrator added to lennon from account manager
LocalDirectoryTest.
```

Component access control

Access control for SMI-S Provider components is provided by Dell EMC Common Object Manager (ECOM).

Dell EMC Common Object Manager (ECOM) Toolkit Deployment and Configuration Guide describes the steps to complete this task.

Log files and settings

If `SecurityLoggingEnabled` is set to `true` in the `Security_settings.xml` configuration file (located at `<ECOM_install_dir>/conf/`), ECOM logs security-related information to the file `securitylog.txt`.

Whether security logging is enabled or not, security-related information is always logged to the file `cimomlog.txt`.

`cimomlog.txt` and `securitylog.txt` are located at:

```
<ECOM_install_dir>/log/
```

Displaying log files

Use the ECOM web server to administer logs and security. The server can be accessed from:

```
https://<ManagementIPAddress>:<port>/ecomconfig
```

where `<port>` is a secure port as defined in `Port_settings.xml`.

Dell EMC Common Object Manager (ECOM) Toolkit Deployment and Configuration Guide describes the steps to complete this task.

Port usage

Table 15 Ports used by SMI-S

Component	Service	Protocol	Port	Description
CIMXMLAdapter	ECOM	CIM/XML	5989	Secure HTTPS CIM/XML
WSManProtocol Adapte	ECOM	WS-MAN	5986	Secure HTTPS WS-MAN
EDAAAdapter	ECOM	Rest	5989	Secure HTTPS EDAA Rest

Network encryption

RSA BSAFE® library is included in all ECOM distributions to support SSL.

ECOM's secure communication capabilities are configured in the file `Security_settings.xml` located at `<ECOM_install_dir>/conf/`.

The relevant parameter settings in the file are:

CertificatesDirectory

The relative path to ECOM SSL certificates directory from `<ECOM_install_dir>`. Default: `conf/ssl`.

SSLCertFile

The SSL certificate file name in `CertificatesDirectory`. The default value is: `ecomtls.crt`.

SSLKeyFile

The SSL private key file name in `CertificatesDirectory`. The default is: `ecomtls.pk`.

SSLCAFile

The CA file name in `CertificatesDirectory`, is needed if `SSLClientAuthentication` is enabled. The default is: `ecomtls.ca`.

SSLClientAuthentication

The option that controls whether the client SSL certificate should be verified or not.

SSLProtocol

The option that controls the method functions used to specify the various protocols supported by TLS and SSL connections for both the client and the server.

SSLCipherSuite

The option that controls the supported cipher suites of the SSL connection.

Group Replication

The Dell EMC SMI-S Provider supports the SNIA SMI-S Replication Services profile. The Replication Services profile offers client applications the ability to manage replication using groups, also known as Group Replication. The Solutions Enabler global name service (GNS) can be started in Global Mode which will store the replication group information into the PowerMaxOS system. The advantage to storing replication group information in the storage array is that it centralizes the group data and makes it accessible to different hosts/servers accessing the same system.

The default installation of Solutions Enabler with SMI-S has the default GNS in Local Mode. In this mode, the replication group information is stored on the host running the Solutions Enabler SMI-S service.

Enabling Global Mode

Before you begin

These steps must be completed before any replication group operations are initiated.

Procedure

1. Shut down the ECOM service.
2. Shut down Solutions Enabler daemons.
3. In the `SYMAPI/config/options` file add or enable the `SYMAPI_USE_GNS = ENABLE` option.
4. Start the ECOM service. The ECOM service will automatically start the Solutions Enabler daemons.

Enable authentication for SMI-S

To enable authentication for:

- CIM requests - set the configuration parameter `CIMRequest_AuthenticationEnabled` to true.
- Non-CIM requests - set `NonCIMRequest_AuthenticationEnabled`.

Manage the Lockbox

SMI-S uses a Lockbox to store and protect sensitive information.

The Lockbox must be initialized with a user account created and mapped to the administrator role.

The Lockbox must be located at `<ECOM_install_dir>/conf/cst/`.

Create the CST Lockbox

Use the `cstadmin initialize` command to create the Lockbox in the specified directory.

The command creates a new Lockbox in the specified directory used to store keys, signed configuration files and signatures.

The syntax for the `cstadmin initialize` command:

```
cstadmin initialize <directory>
  -attended
  -overwrite
  -set-lockbox-policy
  -threshold
  -two-factor
```

<directory>

(mandatory)—Path to CST configuration directory. Contains CST configuration files. The Lockbox will be created in this directory.

-attended

(optional)—Attended Lockbox.

-overwrite

(optional)—Overwrites existing Lockbox.

-set-lockbox-policy

(optional)—Sets Lockbox passphrase policy.

-threshold

(optional)—Sets the Lockbox SSV threshold.

-two-factor

(optional)—Two factor Lockbox.

For example:

```
$ cstadmin initialize c:/cst/lockbox
Enter lockbox passphrase:
Confirm passphrase:
cstadmin: Lockbox c:\cst\lockbox\csp.clb initialized.
```

Security alerts

SMI-S Provider manages alerts as follows:

- SMI-S Provider registers to receive all Solutions Enabler storage-related events from Solutions Enabler.
- SMI-S Provider converts the storage-related events to indication objects.
- The indication objects are sent to the ECOM indication handler, which then delivers the objects to listening client applications.

CHAPTER 6

Container Applications

Application containers are virtual machines that provide embedded applications on the storage array. This chapter contains the following topics:

- [Overview of container applications](#)..... 72
- [Container application access IDs](#)..... 72

Overview of container applications

The PowerMaxOS converged operating system provides an open application platform for running data services. PowerMaxOS includes a light-weight hypervisor that enables multiple operating environments to run as virtual machines on the storage array.

Application containers are virtual machines that provide embedded applications on the storage array. Each container virtualizes hardware resources required by the embedded application, including:

- Hardware needed to run the software and embedded application (processor, memory, PCI devices, power management)
- VM ports, to which LUNs are provisioned
- Access to necessary drives (boot, root, swap, persist, shared)

[Embedded NAS \(eNAS\)](#) is a data service offered as a container application. eNAS enables consolidated block and file storage without the expense and complexity of gateway hardware.

[Embedded Management \(eManagement\)](#) is a container application that allows you to manage arrays running PowerMaxOS without requiring a dedicated management host.

Container applications are installed at the factory. No additional security procedures are required.

Container application access IDs

The access ID for a container application is a shared secret between Solutions Enabler and PowerMaxOS. Solutions Enabler generates the access ID based on the type of container application during first boot.

When a container application issues a syscall, PowerMaxOS validates the access ID, and associates the privilege check with the appropriate group.

Container application access IDs have the following characteristics:

- Traditional access IDs (generated using attributes of the hardware), are not valid for container applications.
- The shared secret is not visible through any interface.
- Customers cannot disable alternate access ID mode or change the access ID.

Client/server mode

By default, client/server mode operations use the access ID of the server. Access control checks are performed against the rules established for the server host.

Customers may prefer to apply client host privileges rather than those of the host.

To change the access control privileges to the client, perform the following:

- On the client host:
Set the SYMAPI option SYMAPI_CLIENT_SIDE_ACCESS_ID to ENABLE

```
symcli -option set SYMAPI_USE_ACCESS_ID -value CLIENT
```

This tells SYMAPI to send the client access ID to the server.

- On the server host:
Set the SYMAPI option SYMAPI_USE_ACCESS_ID to CLIENT or ANY.

CLIENT - (default value) The server expects all clients to send their access IDs. The server will never use the container application access ID.

ANY - If the client sends an access ID, the server uses it. If the client does not send an access ID, the server uses the container application access ID.

Customers may change the server side setting using vApp Manager.

 **Note:** Admin privileges on each host are required to modify access for that host.

CHAPTER 7

Embedded NAS

This chapter provides information on the security configuration required for embedded NAS (eNAS), an embedded application available on storage arrays running PowerMaxOS. Topics include:

- [Embedded NAS](#)..... 76
- [Security controls map](#).....76

Embedded NAS

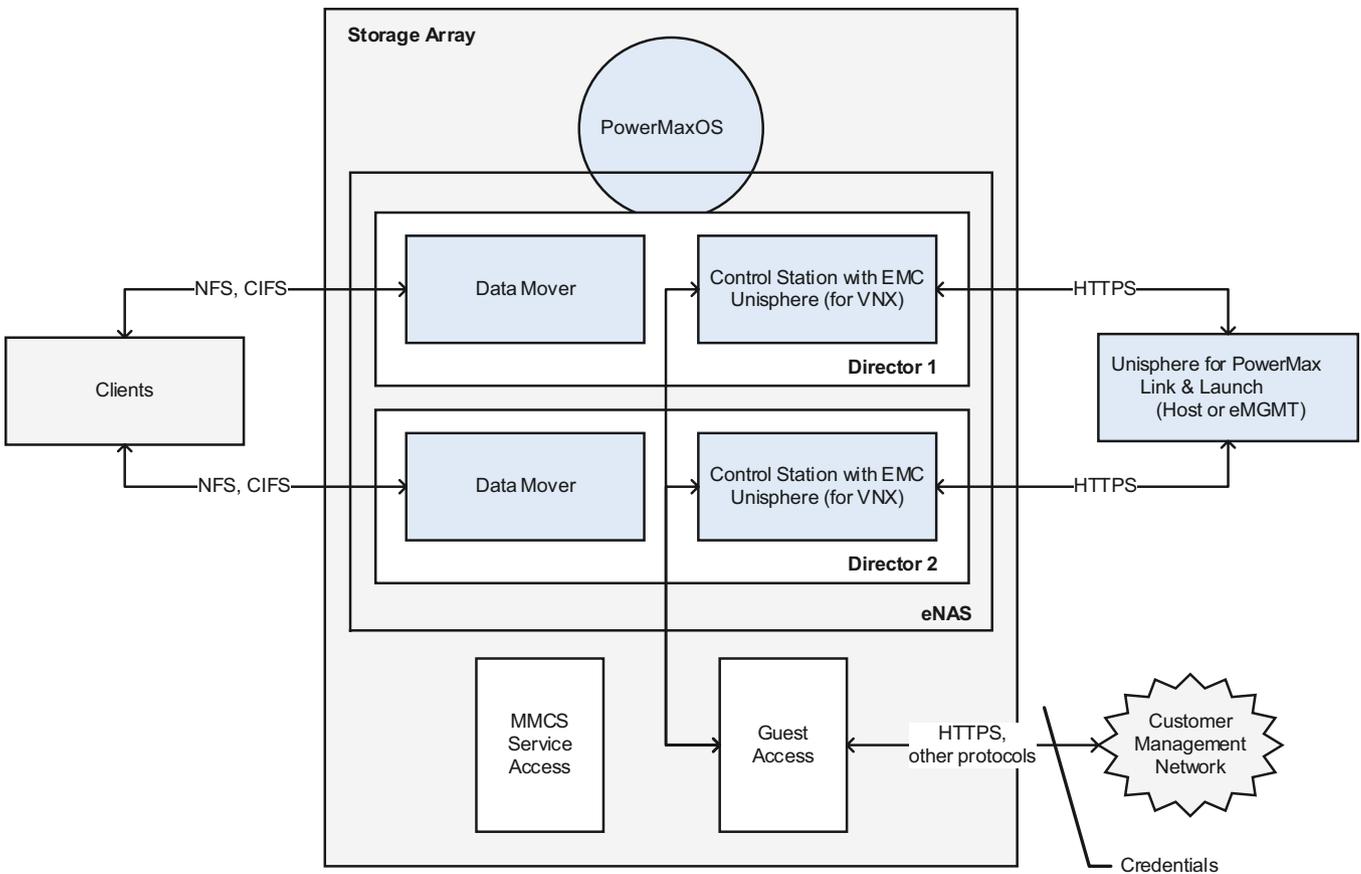
Embedded NAS (eNAS) uses the lightweight hypervisor provided in PowerMaxOS to create and run a set of virtual machines on storage array controllers. These virtual machines host two major elements of eNAS: software data movers and control stations. These virtual machines are distributed based on the mirrored pair architecture of the storage array to evenly consume resources for both performance and capacity. All block and file resources are managed through the intuitive, easy to use the Unisphere for VNX management interface.

eNAS extends the value of storage arrays running PowerMaxOS to file storage by enabling customers to use vital enterprise features including service-level objective (SLO)-based provisioning, Host I/O limits, and FAST technologies for both block and file storage.

The eNAS guest runs in a virtual environment created by a “container”. Containers identify the resources (memory, ports, and LUNs) used by their guest. When a guest is created, PowerMaxOS assigns an internal IP address that is not exposed to the customer network. MAC address filtering prevents unauthorized access between guests on the array's internal network.

Security controls map

Figure 4 Embedded NAS managed objects



The security features and tasks of the eNAS guest running on the storage array are the same as those for the VNX series.

- *EMC VNX Series Security Configuration Guide for VNX* provides information on the following security-related topics:

- Access control
 - Logging
 - Communication security
 - Data security settings
 - Security maintenance
 - Advanced management
- *EMC VNX Series Command Line Interface Reference for File* provides information the CLI commands to manage access control, certificates, LDAP configuration, and other security-related activities.

 **CAUTION** Customers are responsible for securing their eNAS/VNX deployment. Pre-configured settings may not be sufficiently secure for their needs. *EMC VNX Series Security Configuration Guide for VNX* provides additional information.

CHAPTER 8

Embedded Management

This chapter provides information on the security configuration required for Embedded Management (eManagement). eManagement enables you to manage an array running PowerMaxOS without software being installed on a host. Topics include:

- [Embedded Management](#).....80
- [Security controls map](#)..... 80
- [Virtual machine ports](#)..... 80

Embedded Management

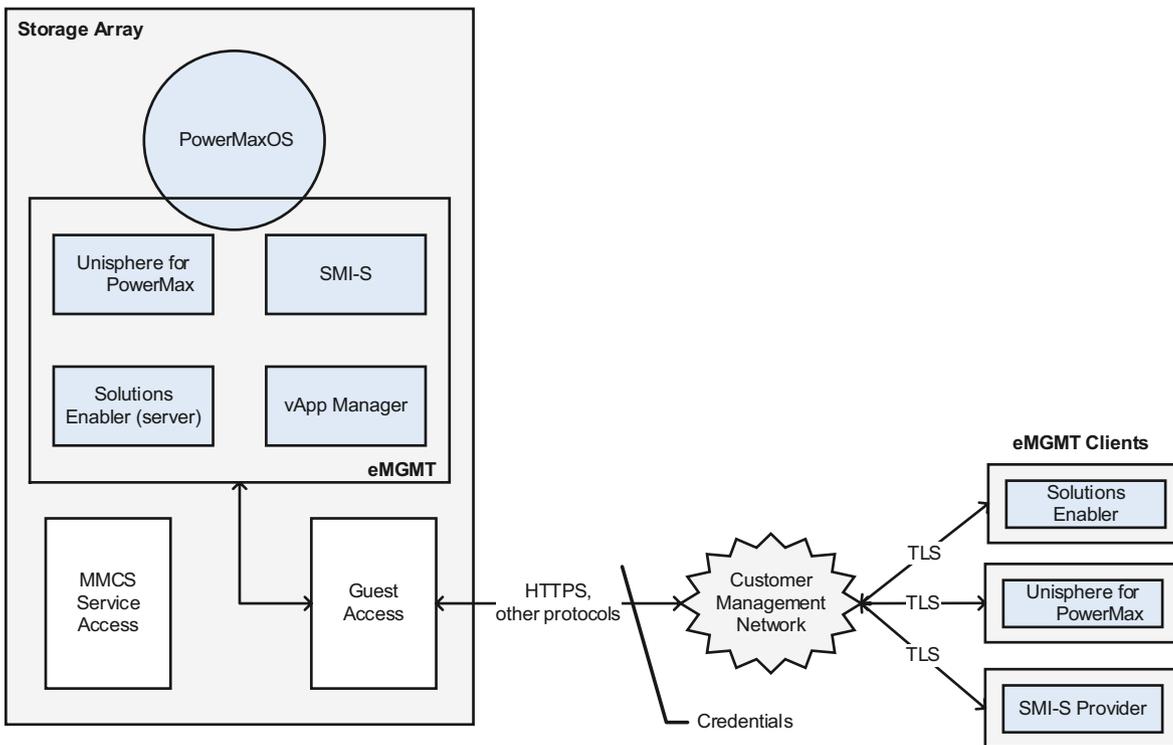
Embedded Management (eManagement) embeds management software (Solutions Enabler, SMI-S, Unisphere for PowerMax) on the storage array, enabling customers to manage the array without installing software on a host.

Note: eManagement manages a single storage array running PowerMaxOS and any SRDF attached arrays. Customers with multiple storage arrays who want a single control pane can use the traditional host-based management interfaces.

eManagement is enabled at the Dell EMC factory.

Security controls map

Figure 5 eManagement managed objects



Note: MMCS service access and guest access to the array are distinct and separate operations. Service users do not have access to any traffic on the guest interface.

Virtual machine ports

Virtual machine (VM) ports are associated with virtual machines to avoid contention with physical connectivity. VM ports are addressed as ports 32-63 on each director FA emulation.

LUNs are provisioned on VM ports using the same methods as provisioning physical ports.

A VM port can be mapped to one VM only. However, a VM can be mapped to multiple ports.

CHAPTER 9

vApps

This chapter contains the following topics:

• vApps overview	82
• vApps checklist	82
• Security controls map	83
• Deployment settings and points of access	83
• User authentication	84
• Port usage	85
• Log files and settings	86
• SSL certificates	87
• Data security settings	87
• Serviceability	88
• Alerts	88
• ClamAV	88
• Upgrades	88

vApps overview

Dell EMC delivers virtual appliances (vApps) for:

- Unisphere for PowerMax
- Solutions Enabler
- VASA Provider
vSphere Storage APIs for Storage Awareness (VASA) Provider orchestrates the lifecycle of Virtual Volumes (vVols) and their derivatives: snapshots, clones, and fast-clones. It also provides storage topology, capabilities and status information to the vCenter™ and the ESXi hosts.

 **Note:** The Guest OS and Embedded Management virtual appliances are pre-installed at the factory.

vApps checklist

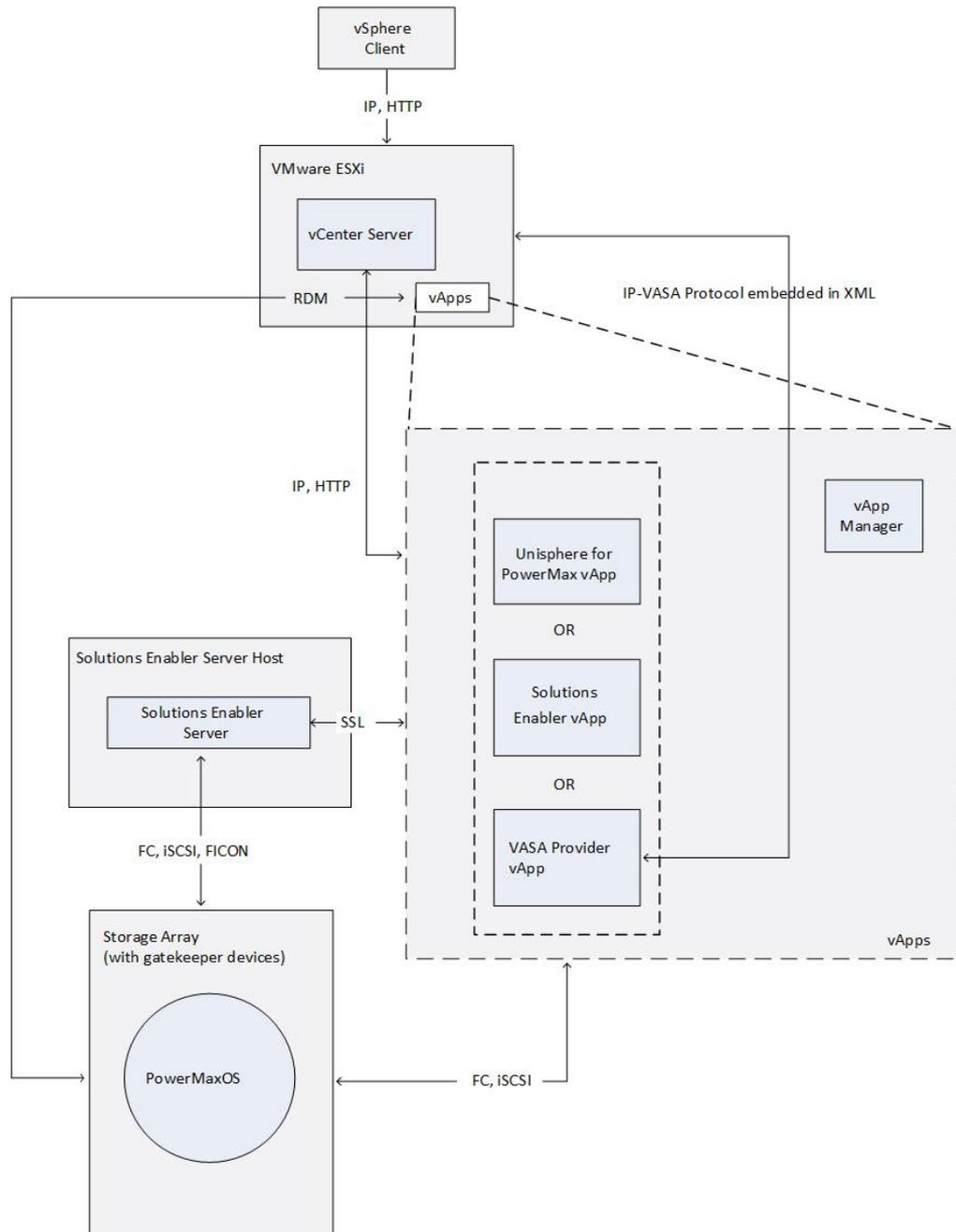
The following checklist summarizes security-related tasks you should perform to improve the security of your deployment.

Table 16 vApp security configuration checklist

Purpose of activity	Task
User-based access control—Manage user accounts	Manage user authentication
Log files and settings—Manage log files	Download log files
Certificate files—Replace generated certificates with customer-supplied (trusted) certificates for secure communications	Replace pre-generated SSL certificates
Security settings—Perform antivirus scans, download scan logs, and edit the antivirus configuration file	Manage ClamAV (open-source antivirus software)

Security controls map

vApp managed objects



Deployment settings and points of access

Each vApp is installed from a single Open Virtualization Format (OVF) archive and deployed in a standard ESXi appliance.

There are three points of access:

- vApp Manager

- SSH
- VM console

vApps are designed to be managed by the vApp Manager. There is no direct user access except when SSH is explicitly enabled for troubleshooting. No components can be individually managed.

vApp Manager

vApp Manager is a browser-based user interface console contained within each vApp that allows you to perform management and configuration tasks for the vApp. vApp Manager is the sole management interface for accessing vApps and is accessed via a secure https layer. For example:

```
https://hostname:5480
```

SSH

You can enable the SSH port for an SSH session to troubleshoot the appliance or storage system. The default state of the SSH port is disabled.

You must log in to vApp Manager to enable or disable the SSH port. Authentication is required for login.

 **CAUTION** Troubleshooting the appliance or storage system should only be done under the direction of Dell EMC Customer Support.

Virtual machine console

You can access the VM console via the ESXi server. The following activities are supported through ESXi server access:

- Network configuration
- Upgrades
- Setting timezones

Limiting access to management interfaces

You can limit access to management interfaces from a defined list of hosts. In vApp Manager, you can specify an IP or host name to restrict the vApp client access to only that domain. Both the server and client components must be part of the same network.

For information on how to change the domain name, see the vApp Manager online help.

User authentication

vApp Manager users can:

- Configure and update vApp options
- Retrieve log files

The vApp Manager provides two types of user authentication:

- Local directory authentication (username and password)
- Lightweight Directory Access Protocol (LDAP) authentication

LDAP allows for distributed directory information services over a network of hosts. A client must provide a set of parameters to configure LDAP, which then allows connection to the LDAP server, and secures communication between hosts on the network.

You can add new local users or map existing LDAP users. New users are assigned the admin role.

LDAP admin users can be either a "user" or "group" type. All users belonging to an LDAP group can perform all vApp Manager operations.

The vApp Manager contains online help that describes the steps to manage user authentication, including:

- Configuring LDAP
- Changing the LDAP configuration
- Importing certificates
- Adding user accounts
- Removing user accounts
- Changing user passwords

VASA Provider authentication

Authentication and authorization between vCenter and VASA Provider is achieved by registering VASA Provider in the vSphere Web Client for vCenter. For information on registering VASA Provider, see the *Dell EMC VASA Provider Release Notes*. It is recommended that you change the default password for security.

After VASA Provider is registered, certificates are the authorization mechanism. The certificate authorities can be owned by VMware Certificate Authority (VMCA), Dell EMC, or a third party.

Default user accounts

A default user account is created during installation. The default user can be removed, but only by an LDAP user.

vApp Manager has one or two default user accounts:

Table 17 vApp default accounts

vApp	Username	Password
Unisphere for PowerMax	seconfig	seconfig
Solutions Enabler	seconfig	seconfig
VASA Provider	vpconfig	vpconfig

The first time you log in you will be prompted to change the password for the default user account. You can subsequently change the password at any time.

A second default user account is created if you enable SSH. The default SSH user account for all vApps is:

username: cseadmin
password: cseadmin

You can change the password for the default SSH account at any time.

Port usage

vApp Manager uses the network ports listed in the following table. All other ports are blocked.

Table 18 Network ports used in vApps

Component	Protocol	Port	Description
SSH	TCP	22	SSH port. This port can be enabled/disabled using vApp Manager.

Table 18 Network ports used in vApps (continued)

Component	Protocol	Port	Description
			Default: disabled.
Solutions Enabler	TCP	2707	Standard Dell EMC Solutions Enabler server port for client-server communication.
vApp Manager	TCP	5480	Port where the vApp JBoss web server listens for vApp Manager requests. Listening port for uploading certificates and licenses to Unisphere for PowerMax vApp Manager over HTTP.
SMI	TCP	5988, 5989	Standard Dell EMC SMI port.
VASA Provider	TCP	5989	Standard Dell EMC secure port. VASA Provider does not conflict with SMI-S port usage since the vApps are installed in separate OVF packages.
vApp for Unisphere for PowerMax	TCP	8443	Standard Dell EMC Unisphere for PowerMax listening port.

Log files and settings

You can use the vApp Manager to download the following log files from the vApp:

- Daemon log files, including:
 - storapid
 - storgnsd
 - storrdfd
 - storevntd
 - storsrmd
 - storwatchd
 - storstpd
 - storsrvd
 - ecom
 - univmax
- Appliance (vApp Manager) log files
- First level log files and other diagnostic information obtained by the Dell EMC Grab files.

The vApp Manager online help describes the steps to download log files.

VASA Provider Log Files

The VASA Provider log files are located in `/opt/emc/vvol/log`.

The log files are:

- `HTTP_trace.log`

- `VVolProvider-<date>.log cimomlog.txt`
- `udb.log`
- `vp.log`
- `securitylog.txt`

Log file management

Logging levels, log file retention, and synchronization between the log files and the ESX timer are not configurable.

Log file entries cannot be streamed to an external log service, such as syslog.

This is a disk usage alert which tracks filesystem usage. It alerts the user when any of the filesystems grow more than 80 percent.

SSL certificates

SSL certificates for the vApp Manager cannot be modified.

You can use the vApp Manager to import an alternate (custom) SSL certificate for the `storsrzd` daemon. The vApp Manager online help describes the steps to create and update SSL certificates.

The certificate is used when `stordaeomon` command requests are made from a remote client. Certificates can be self-signed or CA-signed.

Importing an alternate certificate for the `storsrzd` daemon requires the following files:

- Private key file
- Replacement certificate file
- Trust certificate file

These files must be in a `.pem` format. For example:

```
customer_key.pem
```

The common name (CN) of the certificate must include `storsrzd` followed by a space, and the fully qualified name of the host where the certificate will be installed. For example:

```
storsrzd my.host.com
```

Data security settings

The vApp Manager persistent data files include the following appliance configuration files:

- Daemon Option file
- Option file
- Network configuration file
- `symapi.db` file
- daemon specific files

To download the persistent files using vApp Manager, click the **Download > Persistent Data**.

Downloaded data files are saved to a `.zip` file (including a `.gpg` file) named:

```
product-name_export_persistent_data_date_time.zip
```

The data is fully encrypted. The encryption key is not configurable and cannot be modified.

Starting in Solutions Enabler 8.0.2, vApp Manager verifies that there is sufficient space to create the `.zip` file. If there is not sufficient space, a message similar to the following is displayed:

Insufficient space to compress persistent data. Please try cleaning up temporary files.

You can click the **CLEAR FILES** button to create sufficient space to complete the compression and download.

Note: In Unisphere for PowerMax deployments, you must stop and restart SMAS in order to clear the files. The steps to start and stop SMAS are described in the *Dell EMC Unisphere for PowerMax Installation Guide*.

Serviceability

There are no special login details to vApp Manager for service personnel.

Dell EMC Service Personnel may ask you to enable SSH access for troubleshooting the vApp. Ensure SSH is disabled except on request from Dell EMC.

Security patches and other updates are applied by upgrading the vApp installation image from the VM console.

Alerts

vApp Manager has two pop-up alerts:

- Virus update alert—Displayed when an update for **ClamAV** is available. ClamAV is an antivirus package that detects viruses, trojans, malware, and other malicious threats.
- Log file usage alert—Displayed when a log file reaches 80 percent of available capacity.

These alerts are display-only. They are not forwarded to an alert notification manager.

ClamAV

The vApp Manager is packaged with ClamAV, an open source (GPL) antivirus capability designed to detect viruses, trojans, malware, and other malicious threats on the appliance virtual machine. ClamAV supports on-demand scanning, antivirus updates, access to scan log files, and editing the ClamAV configuration file.

Information on managing ClamAV is included in the vApp Manager online help.

Upgrades

Updates to vApp are installed using a full ISO upgrade.

Patching is not supported.

CHAPTER 10

Data at Rest Encryption

This chapter contains the following topics:

- [Overview](#) 90
- [Key manager](#) 91
- [Key protection](#) 91

Overview

Data at Rest Encryption (D@RE) provides hardware-based, on-array, back-end encryption for PowerMax storage arrays. Back-end encryption protects your information from unauthorized access when drives are removed from the system. D@RE provides encryption using back-end I/O modules that incorporate AES-XTS data-at-rest encryption, designed to be FIPS 140-2 Level 1 compliant. These modules encrypt and decrypt data as it is being written to or read from a drive. All configured SSD drives are encrypted, including both RAID groups and spares. In addition, all array Vault contents are encrypted.

D@RE can use either of the following methods for key management:

- RSA® Embedded Key Manager
- Interface with an OASIS Key Management Interoperability Protocol (KMIP) compliant external key manager

D@RE keys are self-managed, and there is no need to replicate keys across volume snapshots or remote sites. The key manager provides a separate, unique data encryption key (DEK) for all drives in the array including spares.

By securing data on enterprise storage, D@RE ensures that the potential exposure of sensitive data on discarded, misplaced, or stolen media is reduced or eliminated. As long as the key used to encrypt the data is secured, encrypted data cannot be read. In addition to protecting against threats related to physical removal of media, this also means that media can readily be repurposed by destroying the encryption key used for securing the data previously stored on that media.

D@RE is compatible with all PowerMax system features, allows for encryption of any supported logical drive types or volume emulations, and delivers powerful encryption without disruption to existing applications or infrastructure.

D@RE protects against unauthorized data access when drives are lost, failed, or stolen. Features include:

- Secure replacement for failed drives that cannot be overwritten. Delete the applicable keys, and the data on the failed drive is unreadable.
- Protection against stolen drives. When a drive is removed from the array, the key stays behind, making data on the drive unreadable.
- Faster drive sparing. Drive replacement operations crypto-shred data by destroying any keys associated with the removed drive.
- Secure array retirement. Simply delete all copies of keys on the array, and all remaining data is unreadable.
- All configured drives are encrypted, including RAID groups and spares.
- PowerVault data is encrypted on Flash I/O modules.
- You can use SYMCLI (symcfg list -v), Unisphere (icon on the front panel), vApp Manager, and SMI-S to show whether D@RE is enabled on a storage array.

D@RE is a licensed feature. For new systems, D@RE is pre-configured and installed at the factory. If you are using the embedded key manager, no user management of D@RE security features are required or possible. If you are using an external key manager, additional configuration steps are required to connect to the key servers.

i Note: If you have an existing storage array running PowerMaxOS without D@RE enabled, you must upgrade to enable D@RE. The upgrade is disruptive and requires re-installing the array, and may involve a full data back up and restore. Before you upgrade, you must plan how to manage any data already on the array. Professional Services offers services to help you upgrade to D@RE.

Key manager

D@RE provides enterprise-level key management by integrating with a KMIP compliant external key manager. For a list of supported key managers, see E-Lab™ Interoperability Navigator (ELN) at <https://elabnavigator.emc.com>.

The key manager provides a separate, unique DEK for each disk in the array, including spare drives. As long as the key used to encrypt the data is secured, encrypted data cannot be read. When D@RE is enabled:

- The key manager generates a Key Encryption Key (KEK).
- When a RAID group or pool is configured, the key manager generates an encryption key (DEK) for each drive. Every drive has a unique key. When a drive is added or replaced, a new DEK is generated. After drive replacement, the old key is destroyed both in the array configuration and key manager.

DEKs and KEKs can be used only on the array where they are generated (embedded key manager) or requested from (KMIP compliant external key manager). DEKs are encrypted with a KEK and pushed from the Key Manager to the controller as necessary during normal operations, such as when a new drive is added.

When data requiring data-at-rest-encryption is replicated to another array, D@RE must be separately enabled at both the primary and secondary sites. There is no need to share D@RE encryption keys between sites to protect replicated data, as the drives at each site will have independent encryption keys local to that array.

The audit log records all key management events.

Key protection

The local keystore file is encrypted with a 256-bit AES key derived from a randomly generated password file. This password file is secured in the Common Security Toolkit (CST) Lockbox, which uses RSA BSAFE technology. The Lockbox is protected using MMCS-specific stable system values (SSVs) of the primary MMCS. These are the same SSVs that protect Secure Service Credentials (SSC).

Compromising the MMCS's drive or copying Lockbox/keystore files off the array causes the SSV tests to fail. Compromising the entire MMCS only gives an attacker access if they also successfully compromise SSC.

There are no backdoor keys or passwords to bypass D@RE security.

