



# Wyse Management Suite

INDUSTRY'S PREMIER WYSE ENDPOINTS MANAGEMENT SOLUTION



USER FRIENDLY, RIGHT  
FROM THE START



ROBUST FUNCTIONALITY  
& PERFORMANCE



HIGHLY FLEXIBLE

Improve security and management with Dell thin clients and Wyse secure-access endpoint devices by centralizing data, applications and resources.

Dell offers a wide selection of secure, reliable, cost-effective Wyse thin clients designed to integrate into any virtualized or web-based infrastructure, while meeting the budget and performance requirements for any application.

Learn More at [Dell.com/Wyse](http://Dell.com/Wyse)

# Why Wyse Management Suite

## BUILT TO FIT YOUR ENVIRONMENT

Wyse Management Suite is a powerful, secure and highly scalable solution for managing and optimizing Wyse endpoints.



### USER FRIENDLY, RIGHT FROM THE START

With the fastest installation process in the industry\*\*, Wyse Management Suite lets you take control in five minutes or less. Browser/mobile app allows users to view critical alerts, notifications on the dashboard and send real time commands with one tap. In addition, the management console can now be localized in 7 different languages making it convenient for our international customers to deploy it in their regional languages.



### ROBUST FUNCTIONALITY & PERFORMANCE

Wyse Management Suite is a flexible cloud management solution, that lets organizations centrally configure, monitor, manage and optimize their Wyse thin clients, zero clients and software thin clients (with Wyse Converter for PCs), anytime, anywhere. HTTPS-based imaging, updates and downloads, make it the most secure way to manage Wyse endpoints. Meanwhile, powerful dynamic device-grouping abilities, remote shadow capabilities and the ability to enforce default configurations give network administrators maximum performance and flexibility in provisioning and managing devices on the network.



### HIGHLY FLEXIBLE

Organizations can choose between two main options:

- Wyse Management Suite Standard: a free, on-premises management tool for up to 10,000 endpoints.
- Wyse Management Suite Pro: per seat, per year subscription with the option of either on-premises and cloud management – or a combination of both.

Wyse Management Suite Pro comes with Dell ProSupport<sup>1</sup> for Software - a single point of contact for collaborative and remote assistance, customers get 24x7 support by phone and online forums.

\*\* Based on Dell internal analysis, May 2017

# Wyse Management Suite 1.3

Features	Wyse Management Suite Standard	Wyse Management Suite Pro	
		Private Cloud	Public Cloud
Highly scalable solution	Up to 10,000 endpoints	up to 100K endpoints	up to 1 Million endpoints
Cost	Free	Per seat subscription	Per seat subscription
Architecture	On-premise	On-premise	Pure Cloud
Dell ProSupport	-	Yes	Yes
<b>Complete Asset Visibility</b>			
Automatic device discovery	Yes	Yes	Yes
Asset, Inventory & systems management	Yes	Yes	Yes
View effective configuration at device level after inheritance	Yes	Yes	Yes
<b>Reporting &amp; Monitoring</b>			
Alerts, Events and Audit logs via email and Mobile app	-	Yes	Yes
Enterprise Grade Reporting	-	Yes	Yes
Localized management console	Yes	Yes	Yes
Remote shadow via VNC	Yes	Yes	-
Configurable heartbeat and check-in interval	Yes	Yes	Yes
<b>Security</b>			
Secure communication (HTTPS)	Yes	Yes	Yes
Two-factor authentication	-	Yes	Yes
Active directory authentication for role based administration	-	Yes	Yes
Domain join feature (WES)	-	Yes	Yes
High availability	-	Yes	Yes
<b>Comprehensive Management</b>			
Advanced installer	-	Yes	-
Multi tenancy	-	Yes	Yes
OS Patch and Image management	Yes	Yes	Yes
Smart Scheduling	Yes	Yes	Yes
Multi OS support	Yes	Yes	Yes
Bundle applications to simplify deployment and minimize reboots	-	Yes	Yes
Dynamic group creation and assignment based on device attributes	-	Yes	Yes
<b>Configuration</b>			
ThinOS wizard configuration	Yes	Yes	Yes
Wyse Easy Setup & Software thin client management	Yes	Yes	Yes
BIOS settings & configuration support	-	Yes	Yes
RSP package support	-	Yes	Yes
Multi Monitor Support (WES & ThinLinux)	Yes	Yes	Yes
WDM import tool	-	Yes	-
Software thin client management	-	Yes	Yes

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## Technical Specifications

<b>EDITIONS</b>	Wyse Management Suite Standard: on-premise Wyse Management Suite Pro: on-premise, pure cloud or hybrid mode
<b>SYSTEM REQUIREMENTS (WMS SERVER)</b>	<p>The software can be installed on a physical or virtual machine</p> <p>Wyse Management Suite Standard:</p> <ul style="list-style-type: none"><li>• Supported Operating System – Windows server 2012 R2 and Windows Server 2016. Supported language pack—English, French, Italian, German, and Spanish.</li><li>• Minimum Disk Space – 40 GB</li><li>• Minimum Memory (RAM) – 8 GB</li><li>• Minimum CPU requirements— 4 CPU</li></ul> <p>Wyse Management Suite Pro (Private Cloud up to 50K endpoints):</p> <ul style="list-style-type: none"><li>• Supported Operating System – Windows server 2012 R2 and Windows Server 2016 Supported language pack—English, French, Italian, German, and Spanish.</li><li>• Minimum Disk Space –120 GB</li><li>• Minimum Memory (RAM) – 16 GB</li><li>• Minimum CPU requirements – 4 CPU</li></ul> <p>Simple and powerful private cloud installer to install all the required components to run Wyse Management Suite within 5 minutes.</p>
<b>SUPPORTED OPERATING SYSTEMS / THIN CLIENTS<sup>3</sup></b>	Wyse ThinOS: Wyse 3040, 5010, 5040 AiO, 5060, 5070 & 7010 Wyse ThinOS w/PCoIP: Wyse 5010, 5040 AiO, 5060, 5070 Wyse ThinLinux: Wyse 3040, 5070 WES7: Wyse 3030, 5010, 5020, 7010, 7010 extended, 7020 WES7P: Wyse 5010, 5020, 5060, 7010, 7020, 7040 Win10 IoT: Wyse 5020, 5060, 5070, 7020, 7040 Wyse PCoIP zero clients: Wyse 5030, Wyse 7030 <sup>4</sup> Software thin client management (with Wyse Converter for PCs)
<b>WYSE MANAGEMENT SUITE PRO EDITION (PUBLIC AND PRIVATE CLOUD) SUBSCRIPTION OPTIONS</b>	1-year subscription with maintenance and ProSupport for Software 2-year subscription with maintenance and ProSupport for Software 3-year subscription with maintenance and ProSupport for Software 5-year subscription with maintenance and ProSupport for Software Note: Floating license allocation between public and private cloud
<b>SUPPORTED BROWSERS</b>	Internet Explorer 11.0 and later, Chrome version 58 and later versions, Firefox version 52.0 and later versions, Microsoft Edge browser on Windows—English only.
<b>SUPPORTED LANGUAGES (MANAGEMENT CONSOLE)</b>	English, French, Italian, German, Spanish, Japanese (preview), Chinese (preview)
<b>WYSE MANAGEMENT SUITE MOBILE APP</b>	Allows administrator to manage and monitor devices from anywhere in real-time. Available with Wyse Management Suite Pro (Public and Private cloud) for Android and iOS devices

1. Dell ProSupport availability and terms vary by region. See [dell.com/servicecontracts/global](http://dell.com/servicecontracts/global).  
2. Offering and availability may vary by region. Some items available after product introduction  
3. Refer to the Wyse Management Suite documentation for a more detailed list of supported Wyse thin clients and recommended firmware builds.  
4. Require Wyse Management Suite Pro on-premise version