TRANSFORM GOVERNMENT
TRANSFORM THE COMMUNITY
OFFICE-CENTRIC GOVERNMENT WORKER

Efficient and space-saving solutions for administrators across all segments of state and local government.

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COLLABORATIVE MEETING SPACES

Interdepartmental and inter-agency meetings require collaboration and clarity to achieve common goals. Create meeting spaces that make that possible.

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COMMUNITY MESSAGING

Share important messages with the community while providing a visual queue with large format monitors, that lets citizens know when they will be served.

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EMERGENCY AND PUBLIC SAFETY FIELD WORK

Police, fire, highway, and other field personnel can directly interact within their environment, fully engage with citizens, and ultimately deliver better, more tailored public service.

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SURVEILLANCE AND THREAT MONITORING

Technology that can power the analysis and dissemination of surveillance and threat data across all points of the community.

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DATA ANALYSIS SPECIALIST

Enhance the performance of your data-intensive applications, while keeping the data secured, yet accessible to multiple employees.

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DIGITAL COMMUNITY

Lower costs and drive efficiencies by empowering city workers and first responders to make data driven decisions.

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UNIFIED WORKSPACE

Revolutionary solution with intelligence and automation providing visibility across the entire endpoint environment.

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SUPPORT AND DEPLOYMENT SERVICES

Upgrade to the most complete support service with ProSupport Plus.

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Office centric government worker

EFFICIENT AND SPACE-SAVING SOLUTIONS FOR ADMINISTRATORS ACROSS ALL SEGMENTS OF STATE AND LOCAL GOVERNMENT.

Dell recommended solution

A. Dell OptiPlex Small Form Factor 7060
B. Dell OptiPlex Small Form Factor All-in-One Stand - OSS17
C. Dell Premier Wireless Keyboard and Mouse Combo - KM717

Solution features

An affordable, space-saving design paired effortlessly with a monitor makes this setup incredibly easy to manage.

Additional accessories and options

D. Dell 27 Monitor - P2719H
E. Dell Pro Stereo Headset - UC350

* Some options may not be available in all regions
Office centric government worker

MOBILE SOLUTIONS FOR ADMINISTRATORS ACROSS ALL SEGMENTS OF STATE AND LOCAL GOVERNMENT TO STAY PRODUCTIVE HOWEVER THEY WORK.

Solution features

The Latitude 5000 series are smaller, lighter and stylish. They have scalable performance features and are trusted by IT for world class security features.

Dell recommended solution

A. Dell Latitude 5501
B. Dell Latitude 5400
C. Dell Wireless Mouse - WM326

Additional accessories and options

C. Dell Thunderbolt Dock - WD19TB
D. Dell Wireless Keyboard and Mouse - KM714
E. Dell Ultrasharp 24 Monitor - U2419H
F. Dell Pro Stereo Headset - UC350
G. Dell Dual Monitor Stand - MDS19
H. Dell Notebook Power Bank Plus (18,000 mAh) - PW7015L*

* Some options may not be available in all regions
* Not pictured
Government service centers

USING INTERACTIVE TECHNOLOGY, PUBLIC EMPLOYEES ARE BEST EQUIPPED TO SERVE THEIR CONSTITUENTS THROUGH SELF HELP KIOSKS.

Dell recommended solution

A. Dell OptiPlex All-in-One 5260 with Height Adjustable Stand
B. Dell Multimedia Keyboard - KB216
C. Dell Optical Mouse - MS116

Solution features

With the aesthetically pleasing OptiPlex All-in-One, that is easy to setup, your citizens can interact with a Full HD display with optional ten point multi-touch.

Additional accessories and options

D. Dell Wireless Keyboard and Mouse - KM636
E. Dell Pro Stereo Headset - UC350
F. Dell 22 Monitor - P2219H

*Some options may not be available in all regions
Collaborative meeting spaces

INTERDEPARTMENTAL AND INTER-AGENCY MEETINGS REQUIRE COLLABORATION AND CLARITY TO ACHIEVE COMMON GOALS. CREATE MEETING SPACES THAT MAKES SHARING IDEAS EASIER.

Solution details

Dell’s 55”, 75”, and 86” Interactive Large Format Monitors offer up to 20 points of touch along with a dedicated space to insert an OptiPlex Micro PC* on the back for a seamless, all-in-one experience. The display also comes with FlatFrog whiteboarding software that takes the traditional dry/erase whiteboard experience to a new level, allowing participants to capture and share annotations easily.

Recommended Dell solution†

A. Dell 4K Interactive Touch Monitor – C8618QT (86”), C7520QT (75”), or C5518QT (55”)
B. Dell Wall Mount for C5518QT, C7520QT, or C8618QT
C. OptiPlex 7060 Micro PC
D. Latitude 5300 2-in-1

Additional accessories and options

E. Dell USB-C Mobile Adapter – DA300
F. Dell Premier Wireless Keyboard and Mouse – KM717
G. Logitech Rally Camera

*Not pictured
Community messaging
SHARE IMPORTANT MESSAGES WITH THE COMMUNITY WHILE PROVIDING A VISUAL QUEUE WITH LARGE FORMAT MONITORS, THAT LETS CITIZENS KNOW WHEN THEY WILL BE SERVED.

Dell recommended solution
A. Dell 75 or 55 4K Interactive Touch Monitor - C7520QT / C5518QT
B. Chief Large Fusion Fixed Flat Panel Wall Mount - LSA1U
C. OptiPlex Micro PC 7060
D. Dell Wireless Keyboard and Mouse - KM636

Solution Features
The community can sign in for service, see where they are in the queue and view important information on 55-inch displays in your lobby or waiting areas.

Additional accessories and options
E. Dell Multimedia Keyboard – KB216 (wired)
F. Dell Optical Mouse – MS116 (wired)

* Some options may not be available in all regions
* Not pictured
Emergency, public safety and field work

POLICE, FIRE, HIGHWAY, AND OTHER FIELD PERSONNEL CAN DIRECTLY INTERACT WITH CITIZENS IN THEIR ENVIRONMENT AND STAY CONNECTED TO DELIVER BETTER MORE TAILORED PUBLIC SERVICE.

Dell recommended solution

A. Dell 7212 Rugged Extreme Tablet
B. Rigid Handle

Solution Features

Rugged solution that thrives in the harshest conditions, with powerful processors and hot-swappable batteries.

Additional accessories and options

C. Cross strap 395-BBF
D. Shoulder strap 750-AAXB
E. Spare battery charger 451-BCDF*
F. Vehicle dock DS-ELL-601
G. Keyboard cover and kickstand 580-AGLS

* Some options may not be available in all regions
* Not pictured
Surveillance and threat monitoring

TECHNOLOGY THAT CAN POWER THE ANALYSIS AND DISSEMINATION OF SURVEILLANCE AND THREAT DATA ACROSS ALL POINTS OF THE COMMUNITY.

Solution features

A cost-effective, secure solution that powers a 43” display, which can be split into four screens to monitor multiple applications or security cameras. By using a thin client to connect to the Precision rack workstation, the data and intellectual property stays in the datacenter where it is more secure, not on the client system, which could be lost or stolen.

Dell recommended solution

A. Dell Precision 3930 Rack Workstation
B. Dell Wyse 7040 Thin Client^
C. Dell Premier Wireless Keyboard and Mouse - KM717
D. Dell 43 Ultra HD 4K Multi Client Monitor - P4317Q

* Some options may not be available in all regions
^ Not pictured
Data analysis specialist

ENHANCE THE PERFORMANCE OF YOUR DATA-INTENSIVE APPLICATIONS WHILE KEEPING THE DATA SECURED, YET ACCESSIBLE TO MULTIPLE EMPLOYEES.

Solution Features

A powerful, secure solution for applications requiring high performance, data gathering and analysis.

Dell recommended solution

A. Dell Precision 7920 Rack Workstation
B. Dell Wyse 5070 Extended Thin Client*
C. Dell UltraSharp 27 4K Monitor - U2718Q*

Additional accessories and options

D. Dell Premier Wireless Keyboard and Mouse - KM717
E. Dell Wyse 5030 Thin Client with PCoIP
F. Dell Pro Stereo Headset - UC350
G. Dock VESA Mount*

* Some options may not be available in all regions
* Not pictured
Digital community
LOWER COST AND DRIVE EFFICIENCIES BY EMPOWERING CITY WORKERS AND FIRST RESPONDERS TO MAKE DATA DRIVEN DECISIONS.

Solution features
A flexible surveillance and gunshot detection solution using the Dell Edge Gateway 5000. By leveraging the on-edge computing provided by the Dell Edge Gateway 5000, V5 Acoustic Sensor Technology applies deep learning techniques to identify specific acoustic signatures.

Dell recommended solution
V5 Systems Portable Security Units (V5 PSU’s) are specifically designed to provide situational awareness video streaming and gunshot detection/location in any outdoor environment. The V5 Acoustic Sensor Technology uses the on-edge computing provided by Dell Edge Gateway 5000 to identify specific acoustic signatures.

Recommended solution and accessories
A. Dell Edge Gateway 5000
B. Power Module
C. I/O Expansion
D. Rugged Enclosure.

* Some options may not be available in all regions
Dell Technologies Unified Workspace is the most comprehensive solution to deploy, secure, manage and support virtually all devices from the cloud. We designed this revolutionary solution with intelligence and automation providing visibility across the entire endpoint environment. We help save time, improve user experience, optimize resources and strengthen security.

Our modern deployment solution, ProDeploy in the Unified Workspace allows you to revolutionize the way deployment gets done. By spending just one hour for set up, IT can then hand deployment to Dell and have preconfigured systems shipped directly to the end users - wherever they are.

Dell Endpoint Security for the Unified Workspace helps manage growing cyber risks while embracing workforce transformation. With Dell SafeGuard and Response powered by Secureworks, gain actionable insight to help quickly and efficiently prevent, detect and respond to cyber-attacks-keeping your environment free from harm.

We integrated our hardware management solution Dell Client Command Suite with VMware Workspace ONE, allowing you to take advantage of unified endpoint management (UEM) and manage the firmware, operating system and applications for all devices from the Workspace ONE console. UEM simplifies the management of the entire environment saving IT time from having to work between separate consoles for PCs and phones.

ProSupport Plus continues to be the only predictive and proactive support in the market. When compared to key competitors, ProSupport Plus with SupportAssist reduced time to resolve a failed hard drive with up to 11x faster time to resolution.

*Based on a Principled Technologies test report, “Spend Less Time and Effort Troubleshooting Laptop Hardware Failures” dated April 2018. Testing commissioned by Dell, conducted in the United States. Actual results will vary. Full report: [http://facts.pr/L52XKm](http://facts.pr/L52XKm)
ProDeploy Plus

Deploy PCs with greater speed and less effort.

ProSupport Plus

Upgrade to the most complete support service with ProSupport Plus.
Available with all client systems.

The ProSupport Plus advantage

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When compared to key competitors, ProSupport Plus with SupportAssist reduced time to resolve a failed hard drive with:

- Up to 92% less time to resolution
- Up to 68% fewer steps to resolution
- Up to 11x faster time to resolution
- Up to 13 fewer steps to resolution

ProSupport

- Hardware support during local business hours.
- 24/7 hardware and software phone support
- Proactive and predictive automated support
- Repair accidentally damaged devices and keep hard drive after replacement
- Resolve issues quickly with ProSupport engineers
- Avoid downtime with failure prevention

Experts

Enjoy unprecedented efficiency thanks to best practices learned from years of experience. Gain up to 56% faster deployments and $792 reduced deployment cost per PC.

Insights

Gain expertise from teams who do this every day. We custom-configure and image units globally every week, and provide project documentation with knowledge transfers.

Ease

Effortlessly deploy PCs by outsourcing to us. You’ll have the flexibility to select the level of service that matches your IT staff outsourcing needs, and we perform deployments after hours or on weekends for zero disruptions during business hours. We’re also available in 70 countries.

56%

Up to 56% reduced deployment time

$792

$792 reduced deployment cost per PC

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Here’s why:

Innovative
Dell is first to market with monitors designed to deliver the right tools for the job, including the world's first:

• 49” curved dual QHD monitor
• 31.5” Ultra HD 8K monitor
• Professional-level HDR monitor with HDR10
• 27” 4K Monitor with InfinityEdge and HDR content playback support
• 23.8” and 27” monitors with super thin borders on all four sides

Designed for productivity
Today's Dell monitors help enhance productivity and collaboration:

• Large format conference room monitors with 20-point touch
• Panoramic ultra wide curved monitors offer an immersive viewing experience
• InfinityEdge and ultra thin bezel design great for dual monitors setups that boost productivity up to 21%

Reliable
With Dell monitors you get the same commitment to quality, reliability and service that you expect from Dell—demonstrated by our Premium Panel Exchange available with Dell UltraSharp monitors and select Dell monitors and backed by our industry-leading Advanced Exchange Service.

Award winning
Multiple awards and positive reviews from around the globe vouch for their quality, performance and usability. Here are just a few: