

# DELL EMC IT CONTINUITY INTRODUCTORY ADVISORY

## Building the roadmap to Improving IT Continuity

### ESSENTIALS

Dell EMC experts are prepared to:

- Deliver prioritized, actionable recommendations to deliver greater availability with less risk
- Provide advice on how to reduce IT Continuity cost and complexity
- Compare the maturity of your current IT Continuity program to industry standards

### BUSINESS CHALLENGE

End user's reliance on data and information is expanding exponentially. Data needs to be always accessible and available, making downtime intolerable. At the same time, IT Continuity (the combination of Business Continuity and Disaster Recovery) programs need to evolve to address new threats, management, compliance, and audit scrutiny.

To meet these demands, IT organizations have created a labyrinth of different solutions and techniques that are customized to specific application and business recovery time and recovery point objectives. The result is large, complex, environments that are costly to manage and maintain.

There is a better way to provide IT Continuity that leverages the right combination of technology, architecture, and processes. Now CIOs can take a fresh look at their existing business continuity approach and develop a new strategy that is cost-effective, easier to manage, and provides greater confidence to end-users.

### SERVICE DESCRIPTION

The Dell EMC IT Continuity Introductory Advisory Service is an interactive workshop that assesses the current state of your IT Continuity program. Dell EMC Experts work with you to evaluate four different program maturity elements and develop a baseline understanding of your recovery and resiliency capabilities.

This baseline is then compared to industry standards to identify potential gaps and missed compliance requirements. Once the baseline is established, Dell EMC provides prioritized recommendations to address gaps. In addition, you receive an actionable plan to make tactical and strategic improvements to support your organization's business recovery objectives.

### SERVICE VALUE

The Dell EMC IT Continuity Introductory Advisory Service provides you a roadmap to continuous availability with less complexity than your current program.

During the engagement, Dell EMC professionals evaluate:

- Alternate Site Adequacy – capabilities, functionality, capacity, and performance supports the business based on pre-established application prioritization.
- Reliability Assurance (Exercise and Validation) – definition, scoring, and validation of testing objectives, recovery processes, and detailed success criteria.
- Business and IT Alignment – documentation, communication, and understanding the impact of disruption on business processes.
- Documentation and Process Maturity – documentation, currency, and comprehensiveness of all necessary policies and procedures.

Our workshop approach engages you to uncover costly processes and architectural gaps that are straining your team's ability to deliver continuous availability.

## CONTACT US

To learn more, contact your local representative or authorized reseller.



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