ProSupport Plus
with SupportAssist
Contact a Dell Services Expert to learn more.

Virtually eliminates unplanned downtime due to hardware issues.

Uses AI to predict hard drive issues before they become problems.

Proactively resolves issues up to 6x faster than the competition.

IT time spent on routine operations & support

IT time left for other tasks, like innovation.

62% of companies are purchasing, or planning to purchase, additional support services for PCs in the next 12 months.

17% reduction in overall IT costs

26% increase in IT staff productivity

36% IT staff time freed for innovation or more strategic initiatives

Survival Tip #1: Go with a Pro.
24x7 priority access to in-region ProSupport engineers.

Survival Tip #2: Plot your course.
Onsite service the next business day after remote diagnosis.

Survival Tip #3: Pack the essentials.
Professional help when you need it to save your bottom line.

Survival Tip #4: Choose the easy path.
Dell's six Global Command Centers ensure parts and labor get to you through any weather, natural disaster, traffic or crisis.

Prevent failures before they happen. Let us help you make the most of your PC fleet.

ProSupport Plus offers you what you need to support your PC fleet—all in one complete package.

Remotely and on-site support helps you stay productive.

Prepare for accidents with ProSupport Plus.

Work anywhere with 24x7 coverage.

One step ahead with ProSupport Plus.

PROTECT & OPTIMIZE
Take action on telemetry-driven recommendations anytime, anywhere.

EASILY MANAGE
View assets and alerts in TechDirect. Configure • View • Group.

GAIN INSIGHT
Access early indicators of performance issues. RAM • CPU • Battery • Storage Utilization • App & OS crashes.

Configure your IT staff's productivity with on-time delivery.

Integrate alerts into tools you use every day.

Proactive alerts and automatic case creation allow Dell to start working on the problem before you can make a call.

Our predictive technology detects issues before they become problems.

Integrate alerts into tools you use every day.

Configure your IT staff's productivity with on-time delivery.

Technology Service Manager offers designated support for your team.