

# SERVICE FOR MICROSOFT ACTIVE DIRECTORY

Consolidate and simplify your identity and access management

## ESSENTIALS

- Simplified operations and lower costs by consolidating disparate Active Directory instances
- Self-service, single sign-on and authentication for both on-premises and cloud services
- Secure directory services platform ready for the modern cloud era

## Business Challenges

Microsoft Active Directory is at the core of your business—allowing access to key business services. Over time, problems can arise with Active Directory. You may have acquired a number of new companies, or organizations within your company may have very different Active Directory implementations. Whatever the reason, having multiple Active Directories can prove a challenge when trying to provide users access to the services they need.

In many cases, Active Directory does not get updated as frequently as it should. Priorities are elsewhere or people are reluctant to update for fear of introducing downtime. But having an older Active Directory system can make support difficult when an issue arises—and it can make compliance activities far more challenging.

Finally, moving to cloud requires a fast and flexible Active Directory infrastructure. Older versions of Active Directory may work well for on-premises software, but might not be ready for your cloud initiatives.

## Service Description

The Dell Technologies Service for Microsoft Active Directory helps address the challenges of managing a complex consolidation or migration. Our service enables you to reduce risk by increasing the predictability of your consolidation or migration, as well as accelerating the deployment of the new environment.

This service is grounded in Dell Technologies' proven delivery methodology, which defines delivery in four phases: discovery, definition, construction, and delivery. And across all four phases, you'll have full-time project management, as well as delivery and technical quality assurance.

The Discovery Phase encompasses the creation of the project charter and review of the existing environment, including: Active Directory, Skype for Business, Exchange, operational platforms, supporting infrastructure, and facilitated requirements gathering.

In the Definition Phase, we develop the Active Directory architecture, define coexistence/trust approach, document third-party integration, establish training, support, and communications plans, and create test plans.

During the Construction Phase, our consultants will build the POC environment, create and validate migration tools and processes, build the production environment and required integrations, and conduct functional and performance testing.

In the Delivery Phase, our team will transition support knowledge to your internal team, conduct alpha, beta and pilot for migration, migrate production users/objects to the new Active Directory environment, and provide post-migration support.

### Summary of Benefits

We leverage our extensive expertise in on-premises and cloud-based applications, virtualization, and infrastructure to help you consolidate your Active Directory infrastructure and reap operational efficiencies and cost reduction benefits as you transition to a newer version of Active Directory. As you move from the planning stages to implementation, Dell Technologies can provide the strategic and tactical services, proven methodologies, and expertise needed to make your migration a success.

Let us show you how to realize benefits similar to those that other enterprises around the globe have experienced. Dell Technologies is a Microsoft Gold partner. Our holistic approach to upgrading your Microsoft Active Directory environment can help you minimize risk and business disruption, whether in on-premises or cloud-based environments.

Dell Technologies proven methodology ensures predictable outcomes that minimize risk and maximize productivity during the period of technology change. As a result, you will be able to reduce risk by increasing the predictability of your migration or consolidation, as well as accelerate your deployment.



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