# **D&LL**Technologies

Service Overview

# SERVICES FOR MICROSOFT ONEDRIVE FOR BUSINESS

Simplify where workers go for content sharing and collaboration

## **ESSENTIALS**

Dell Technologies Consulting Services can help you gain the most from your OneDrive for Business investment with:

- Repeatable, mature methodologies designed for delivery efficiency and quality accelerate content migrations
- Determining and delivering the optimal OneDrive client deployment model as part of your Windows 10 and Office 365 ProPlus initiatives
- Security and management tuning at the worker, device and application level
- Migration and consolidation of content from a wide variety of sources
- The right mix of consulting services to supplement your FastTrack benefits
- Development of a comprehensive plan for adoption and change management
- Optional foundational Office 365 tenant preparedness, network analysis, Active Directory upgrade, synchronization with Azure Active Directory and integration with third-party applications

#### **Business Challenge**

Dynamic teams are constantly collaborating, which means easily sharing personal and team documents is a must for todays' innovative workers. All too often organizations have multiple content repositories without a single standard for the entire workforce which can cause frustration and impact worker productivity.

Simplifying where your workers go to collaborate and share content can boost innovation, increase productivity and more importantly worker satisfaction. For organizations who have adopted Office 365, OneDrive for Business is the logical choice. But how do you efficiently migrate, retire and consolidate personal and team files from overlapping content repositories to control costs?

It's easy with Dell Technologies Consulting Services. We are a Gold Certified Microsoft Partner with experience migrating organizations of all sizes and verticals to Office 365.

#### **Service Description**

Dell Technologies Consulting Services for OneDrive for Business are designed to help you maximize your investment in Office 365. We can help you navigate the considerations for a successful OneDrive migration such as:

- File migration
- Sharing
- Synchronization
- Azure conditional access
- · Licensing and provisioning
- · Administration controls and governance

Our consulting services for OneDrive include the following:

- Maximizing your qualifying FastTrack benefits and supplement with our consulting team of experts for complex environments which may require more hands-on guidance, planning and execution.
- Discovery and assessment of your source content from a wide variety of sources such as file shares, Google Drive, Box and Dropbox to OneDrive.
- Determine the best deployment model for the OneDrive client based on organizational size and maturity.

- Migration planning and content remediation. Often content is organized incorrectly i.e. nested too deep, of the
  wrong type, incorrect names, unsupported attributes, etc. We have specialized IP and scripts for identifying what
  needs to be remediated and retire content that will not be migrated.
- Perform proof-of-concepts with representative samplings of the overall population to prove out the migration process by verifying the right network access, tools configuration and proper content remediation.
- Run a pilot of a larger group of workers to prove the process migration plan at scale and reveal any necessary adjustments prior to volume migration execution.
- Engage with your program and change management to ensure workers know what's happening and when migrations are planned. We can help to ensure workers are trained and their environment has been configured for One Drive.
- Scale out migration using a combination of FastTrack-based benefits and flexible consulting services tailored to your schedule and business constraints.
- Design and configure management and security features at the worker, device and application level:
  - At the worker level identity, single sign-on and multi-factor authentication are some of the common activities
  - At the device level configuring Microsoft Intune or VMware AirWatch to set up controls for preventing access on unmanaged and non-compliant devices and govern overall policy and compliance enforcement
  - At the application level we use Intune or AirWatch controls to enforce OneDrive specific application access and entitlements

#### **Prepare the Foundation for Office 365**

Before migrating to OneDrive, it's important to set the foundation for Office 365 and ensure the tenant is set up properly and ready to on-board workers and provision services. Assessing health and readiness of your Active Directory environment and related security and compliance tools is the most obvious and critical element of Office 365 tenant planning. Topics such as legal, risk, information lifecycle and mobility are additional considerations we can help with.

Introducing new workloads to the network always creates some risk that the new solution might not perform as expected and existing solutions might suffer due to emerging bandwidth bottlenecks. Our Network Readiness Assessment can help identify and manage risks and provide recommendations for optimizing performance.

Migrating to OneDrive is typically a welcome change, however some resistance is bound to happen. In our experience a comprehensive approach to adoption and change management beyond training and communication is recommended to help drive acceptance and rapid adoption of OneDrive. We can help you plan, prepare and sustain a new way of doing business with our Adoption and Change Management services.

### **Summary of Benefits**

Experience the benefits of our Office 365 expertise with customers of all sizes. Dell Technologies Consulting Services can help you rapidly realize the value of your OneDrive investment with:

- Consolidation of content sharing repositories and tools
- Deployment in a secure and compliant manner
- Maximization of FastTrack benefits while supplementing with consulting services where needed
- A tailored adoption and change management approach to OneDrive
- Repeatable, mature methodologies designed for delivery efficiency and quality
- Flexible migration scheduling tailored to your calendar and business constraints





